



Battery Ventures

State of the OpenCloud

November 2023

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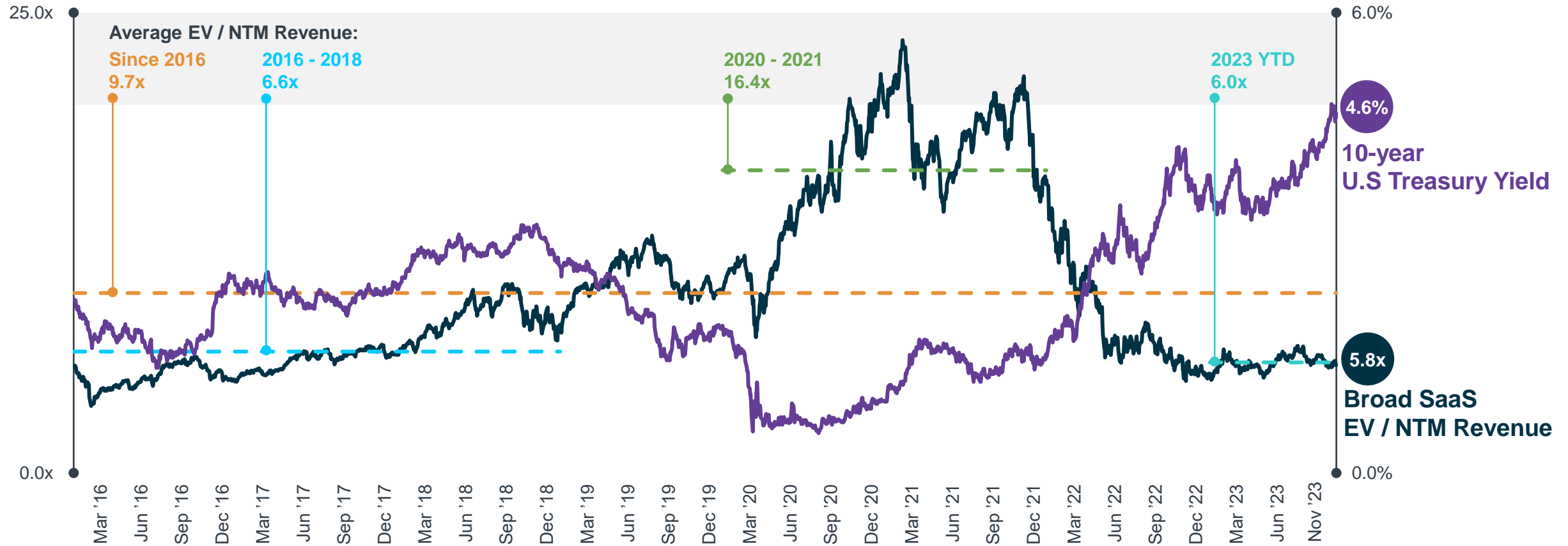
AI is Driving the Next Wave of Cloud Growth

AI is driving the next wave of cloud growth

- 1 Sustained macro pressures are driving a return to fundamentals for software companies
- 2 Companies are balancing growth and profitability as they shift from short-term to long-term gratification
- 3 AI has the potential to upend existing business models and re-define healthy software company metrics
- 4 Cloud providers are investing ahead of the curve as AI fuels the next generation of compute consumption
- 5 While the IPO bar is high, the opportunity remains large, and there's a healthy backlog of private unicorns
- 6 We're in the early innings of cloud and AI adoption with a large disruption opportunity ahead

The current economic environment continues to impact valuation multiples

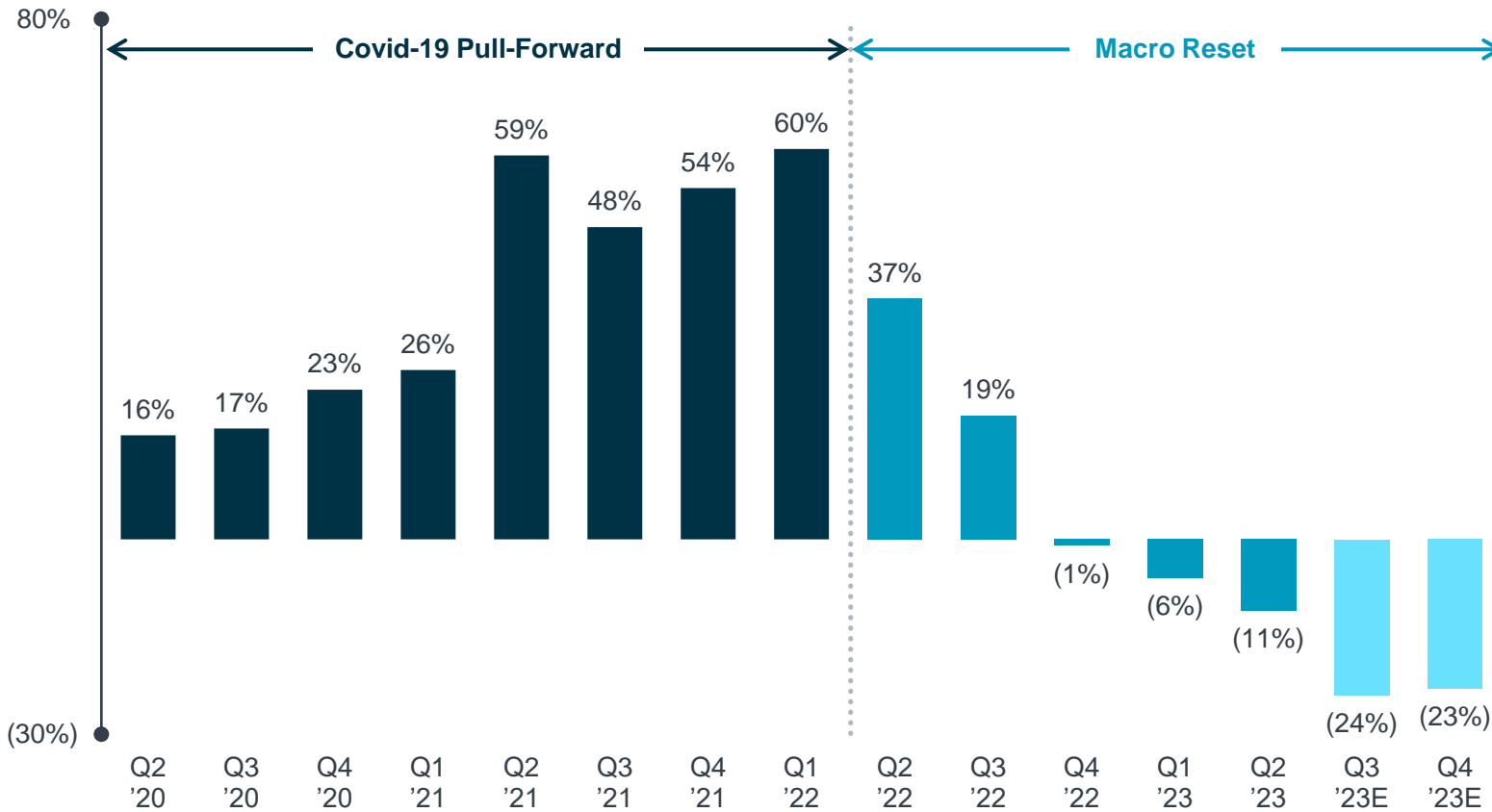
Enterprise Value / NTM Revenue vs. 10-Year U.S. Treasury Yield



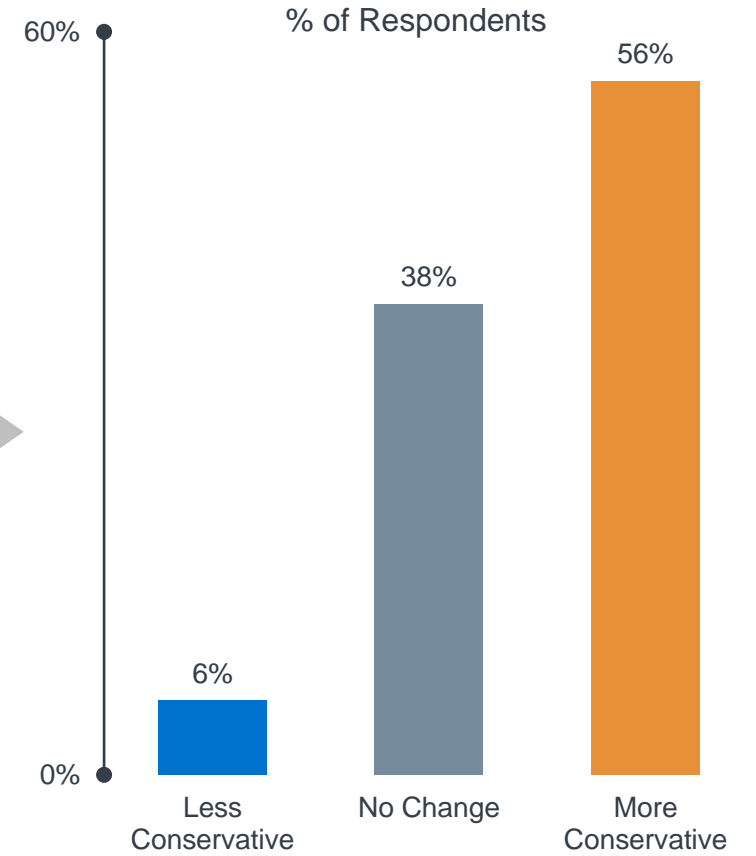
Rising interest rates and a pullback in software spending have continued to drive valuation multiple compression.

Growth is being reset

Y/Y Growth in Net New ARR



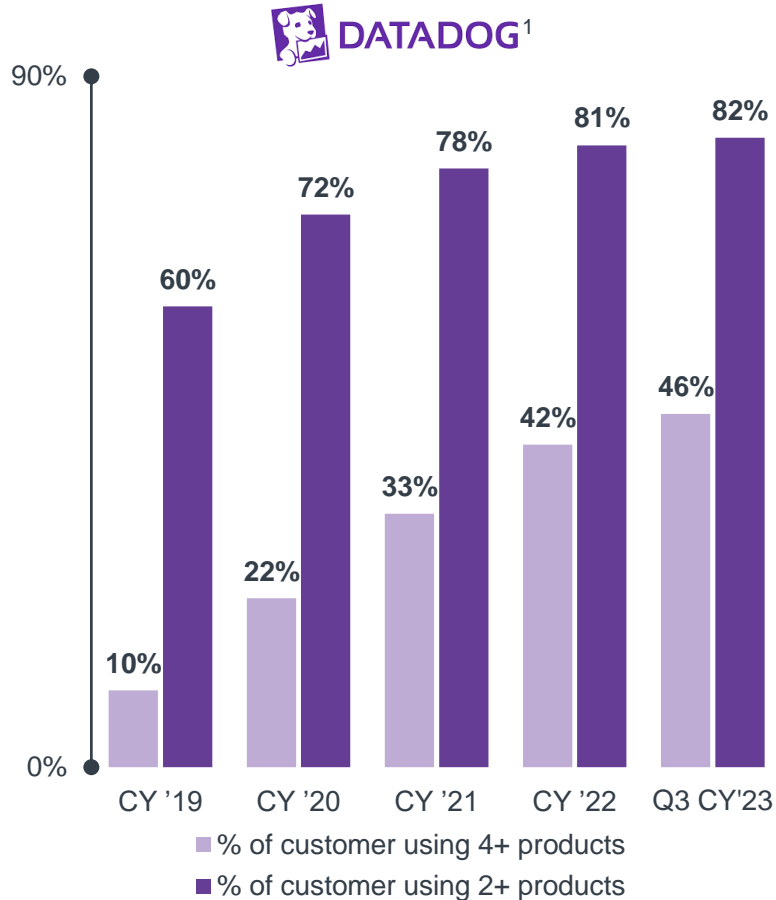
Impact of Economic Conditions on Tech Spending Strategy Y/Y



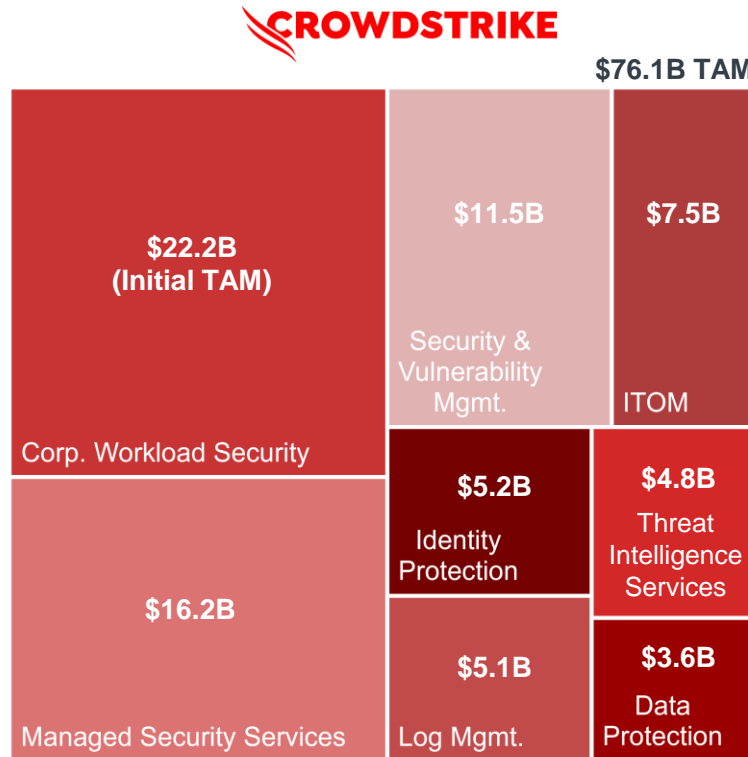
Growth accelerated through 2021, but budget compression has resulted in a slowdown in IT spend and a growth reset for software companies.

The market is shifting from best-of-breed to end-to-end platforms

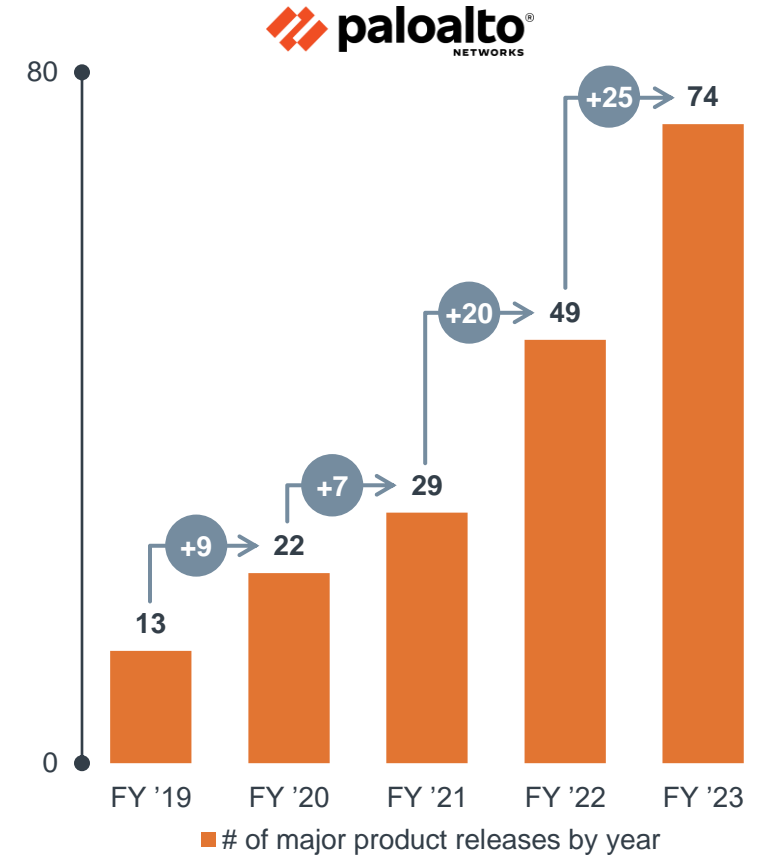
Multi-Product Adoption



TAM Expansion & M&A



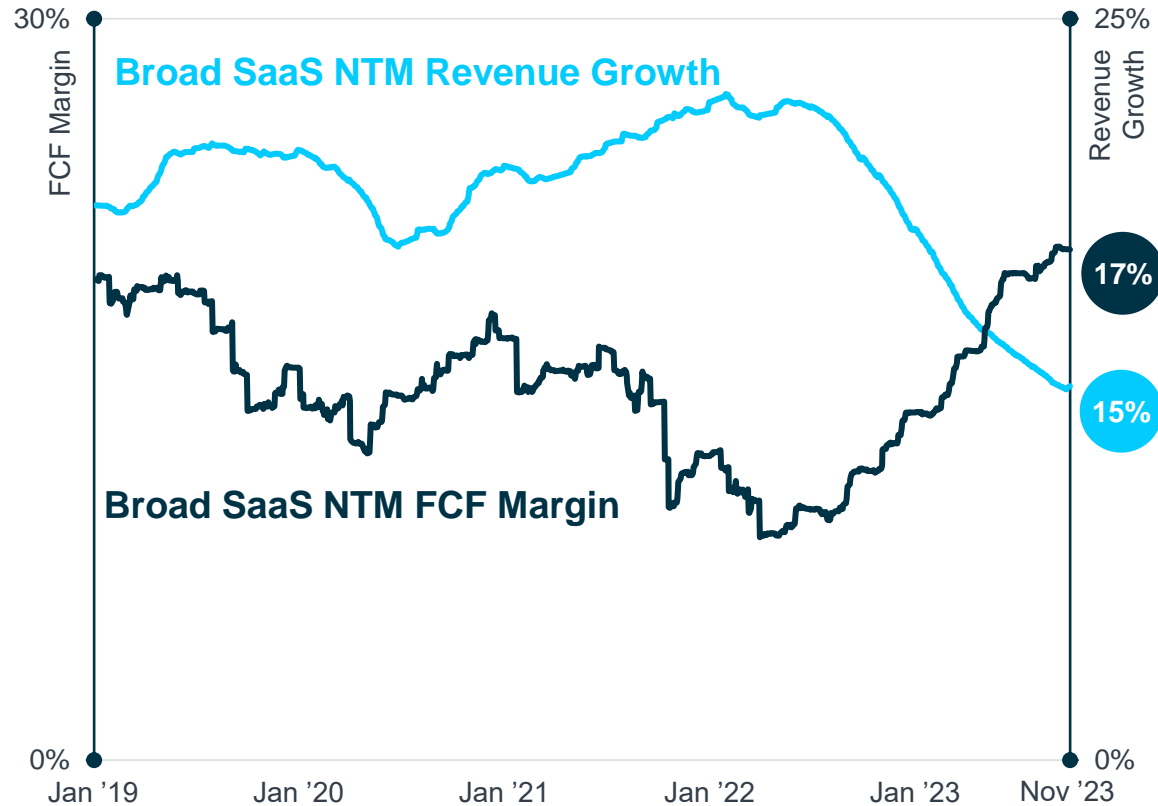
Higher New Product Velocity



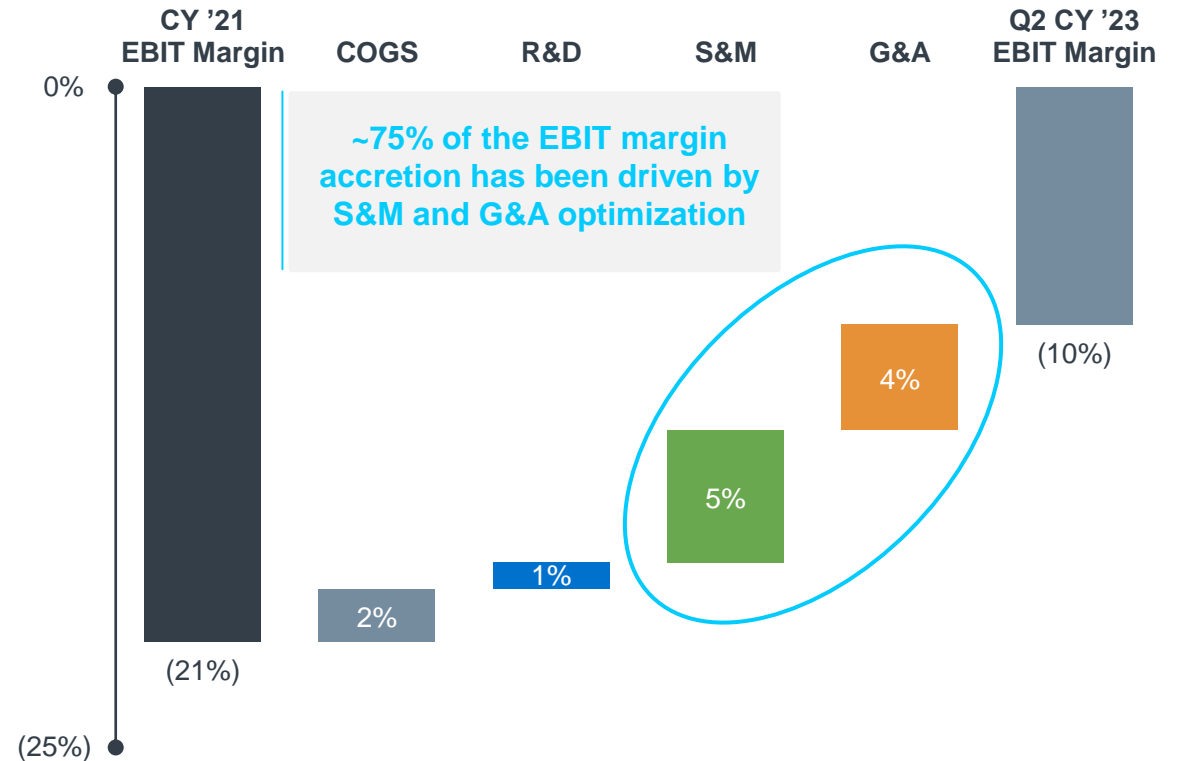
Vendors are consolidating spend by launching new products and expanding into adjacent markets.

Growth uncertainty has shifted the focus to improving profitability

NTM Revenue Growth vs. NTM FCF Margin



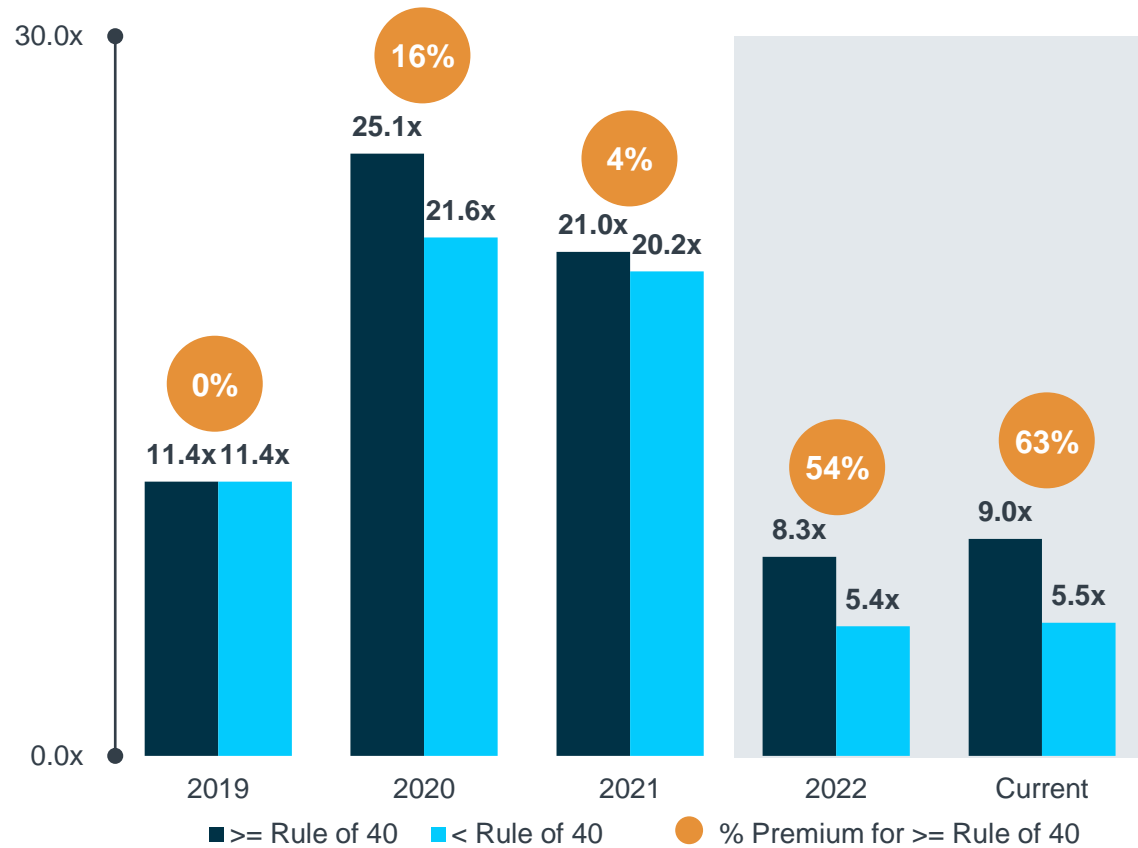
Average GAAP EBIT Margin Expansion



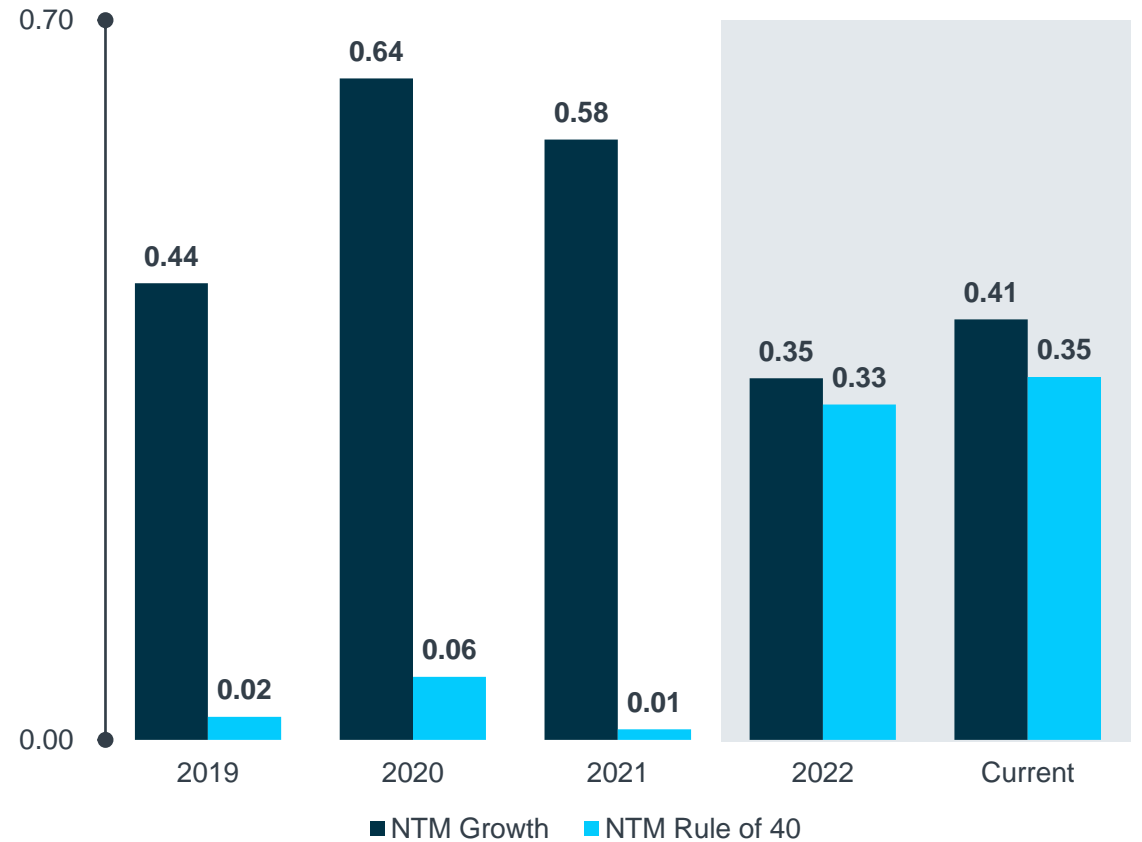
Companies are adjusting their spend profile to match new growth expectations.

The market is rewarding efficiency

EV / CY+1 Revenue Multiple



CY+1 Revenue Multiple R^2 Values



Companies that show a balance of growth and profitability trade at a ~60% premium to those that don't.

You must be a healthier software company to go public

	IPOs 2018 – 2019	IPOs 2020 – 2021	IPOs 2022 – 2023
Revenue	\$381M	\$436M	\$788M
Y/Y Growth	29%	40%	35%
Gross Margin	74%	75%	74%
R&D % of Revenue	25%	28%	20%
S&M % of Revenue	40%	40%	31%
G&A % of Revenue	19%	24%	14%
EBIT Margin	(10%)	(15%)	10%
Net Dollar Retention	121%	120%	119%
EV / NTM Revenue - IPO	9.2x	17.3x	10.8x

Software IPOs are now larger while showing growth durability of 30%+ and greater profitability.

Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/> Operating metrics reflected are non-GAAP.
Source: CapIQ

Unicorns aren't out of the woods yet as the market shifts from valuation to scale

Global Private Software Unicorns*

(Current Unicorns | Latest Disclosed Post-\$)

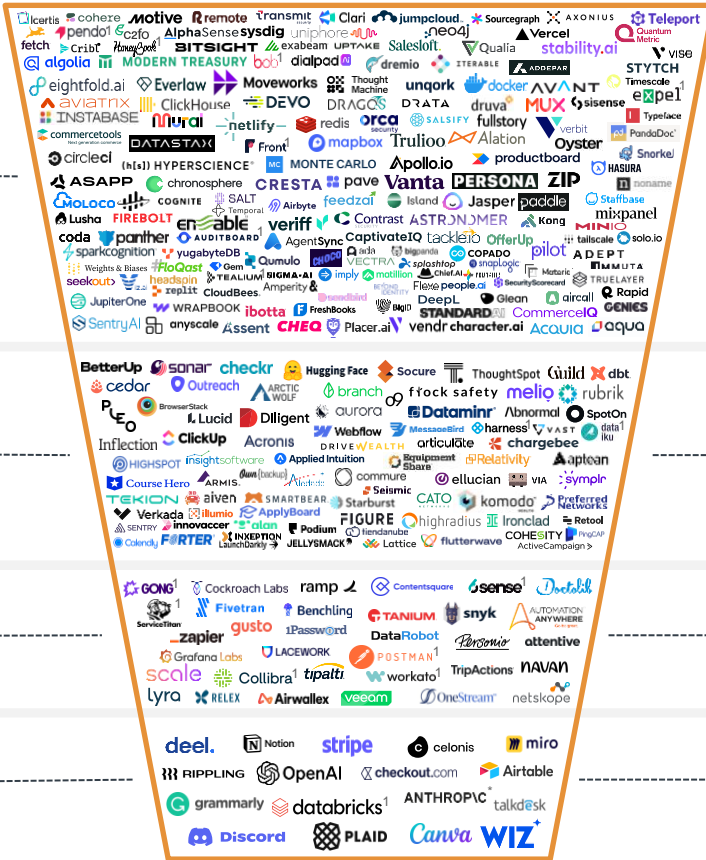
Software IPOs

(2013 – 2023 IPO Cohort | EV at IPO)

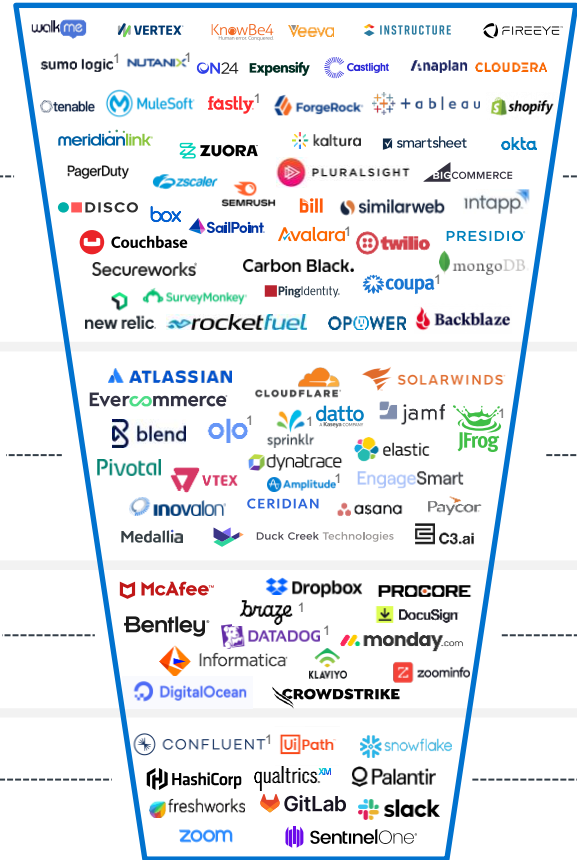
Public Software Companies

(2013 – 2023 IPO Cohort | EV at Current)

Valuation	# Companies
\$1B+	1,000
\$3B+	115
\$5B+	50
\$10B+	17



95
46
24
11



74
56
36
16



Legend

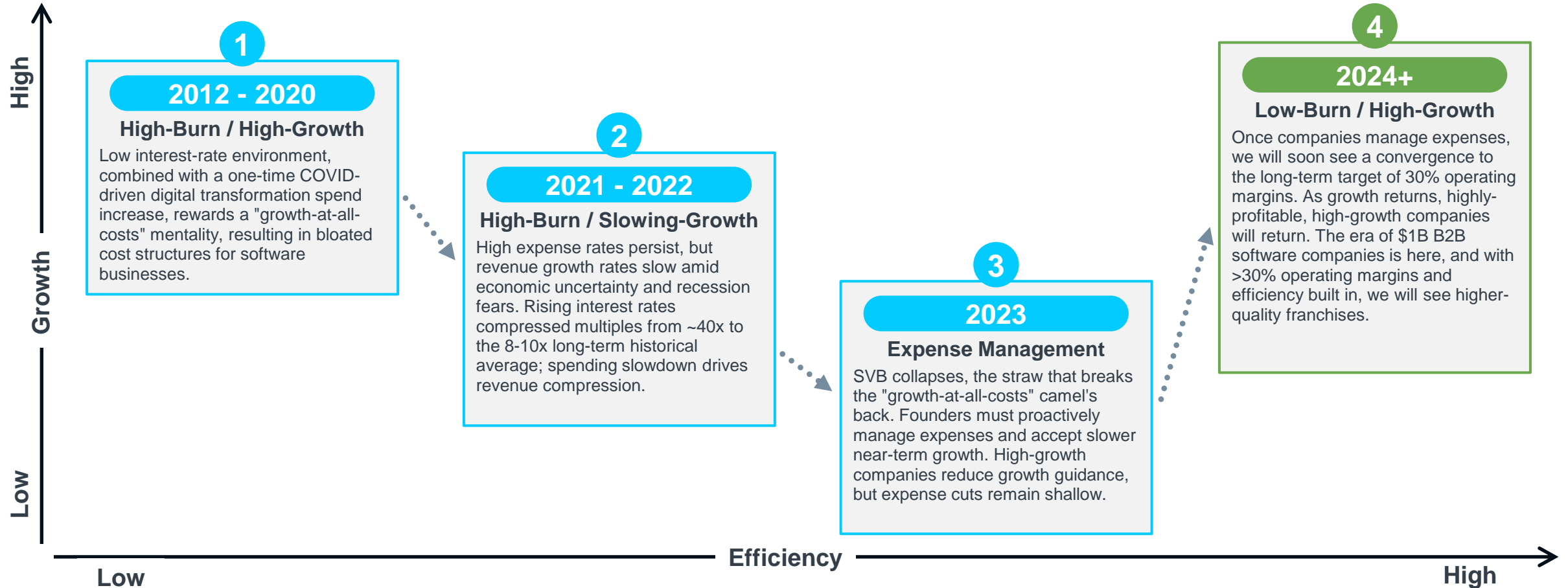
- # of companies represents aggregate # in each bucket (i.e., # of companies in the \$10B+ category are also included in the \$1B+ bucket).
- Logos shown reflect where those companies are valued today.

\$1B is the new \$100M when it comes to ARR. Despite a high bar to go public, 10 years of software company IPOs have paved the way for private unicorns.

Source: Pitchbook, CapIQ as of 11/07/23.
 Note: Private Software Unicorns are based upon their latest known financing valuation and excludes companies that are HQ in China and companies that have been labelled as Cryptocurrency/Blockchain companies by Pitchbook. This category also excludes companies that have been through M&A, Buyout/LBO, Joint Venture, Reverse Merger or Bankruptcy: Admin/Reorg as their latest financing deal type. ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>. Operating metrics reflected are non-GAAP. *Anthropic valuation not disclosed but based on an article from *The Information* dated 10/4/23.

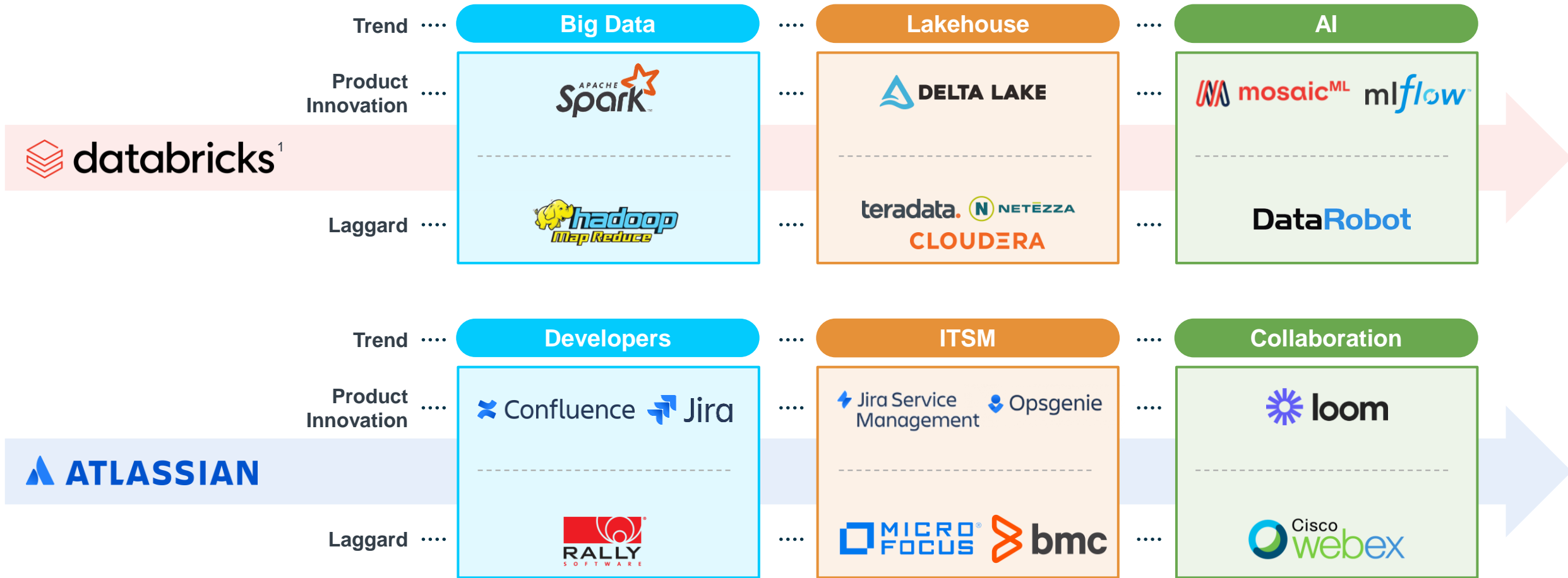
Short-term pain will result in long-term success

The 4 cycles of value creation in software



The return to fundamentals creates long-term healthy companies.

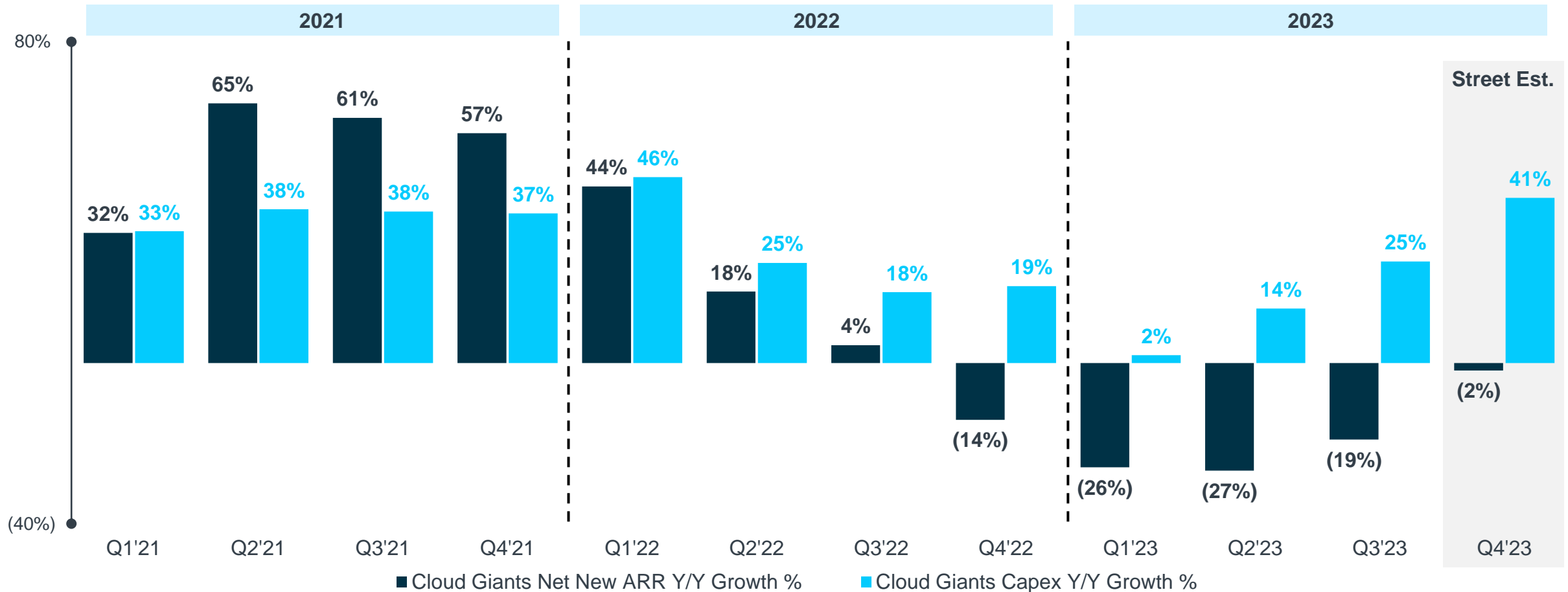
Product market fit is not one and done



Companies must continue to innovate and consistently re-prove product market fit or risk disruption.

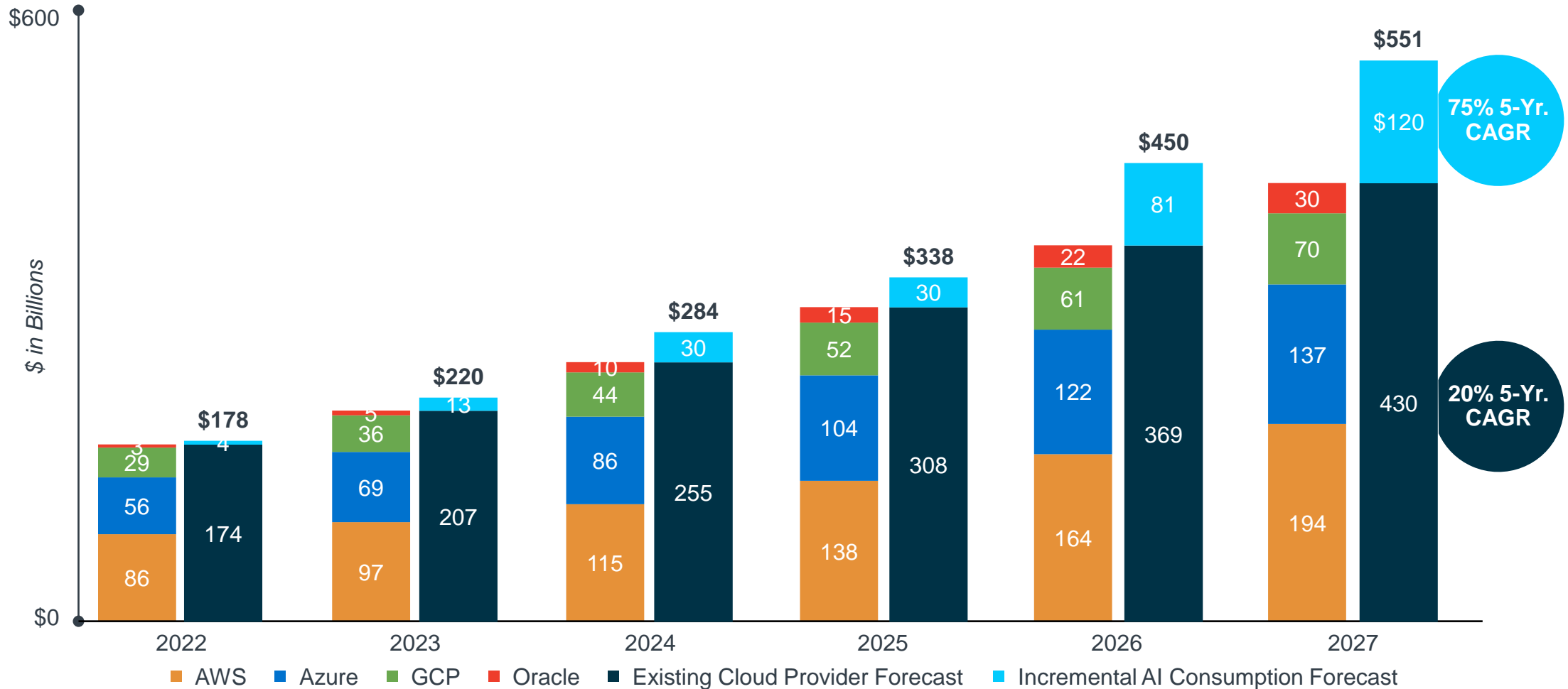
Cloud optimizations persist as cloud vendors ramp AI investments

Cloud Giants Net New ARR Y/Y Growth (%) vs. Cloud Giants CapEx Y/Y Growth (%)



Cloud providers are investing ahead of the curve as the demand for AI accelerates.

AI will fuel the next era of cloud consumption



Cloud adoption is rapidly expanding with AI, and the stakes have never been higher. There is \$100B+ of incremental revenue that is up for grabs by 2027.

Note: Cloud AI ARR implied from Nvidia's data center revenue. Battery estimates and assumptions include \$25K GPU ASP, % of data center revenue attributable to Cloud Providers, Cost per GPU/Hr., and GPU utilization rate.

Source: Battery estimates, Goldman Sachs research

Battery

Operational Best Practices

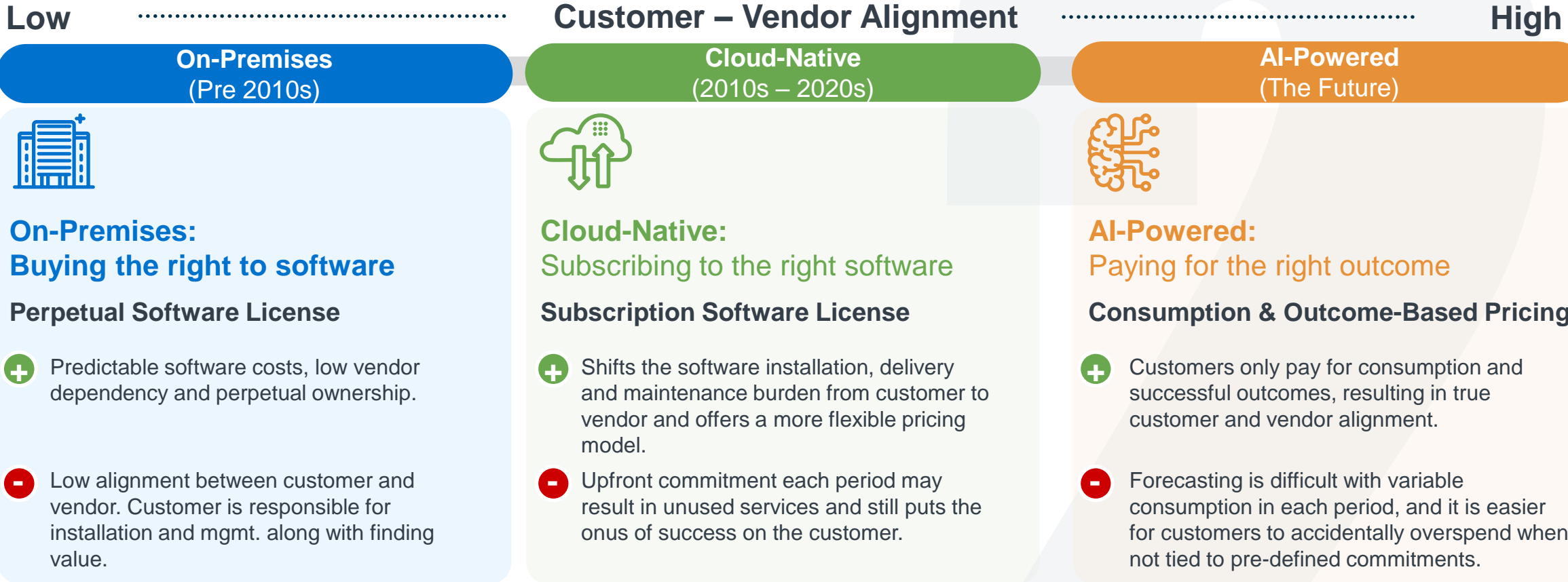


1 Metrics that matter: The early-stage and growth-stage playbook

	Startup: \$1-5M ARR	Scaleup: \$5-15M ARR	Scaling: \$15-30M ARR
ARR Growth	3.0x+	3.0x	2.0x
New Logo Growth	3.0x+	2.5-3.0x	1.5-2.0x
GDR / NDR %	90%+ 110%+	90%+ 120%	90%+ 130%
Gross Margin %	>60%	>70%	>75%
S&M as a % of Revenue	130% \$1.6M / Qtr.	100% \$4M / Qtr.	80% \$7M / Qtr.
R&D as a % of Revenue	100% \$1.3M / Qtr.	80% \$3M / Qtr.	60% \$5M / Qtr.
G&A as a % of Revenue	50% \$0.6M / Qtr.	40% \$2M / Qtr.	30% \$3M / Qtr.
Magic Number (Net New)	0.6-0.7x	0.7-0.8x	0.8-1.0x
Burn Ratio (Net Burn / Net New ARR)	2.0-3.0x	2.0-2.5x	1.0-2.0x

Growth is not enough. Companies must also track logo velocity, OpEx efficiency and the path to profitability from the earliest phases of a company's life.

2 Business models are shifting to consumption & outcome-based pricing



Consumption and outcome-based pricing is key to aligning customers and vendors.

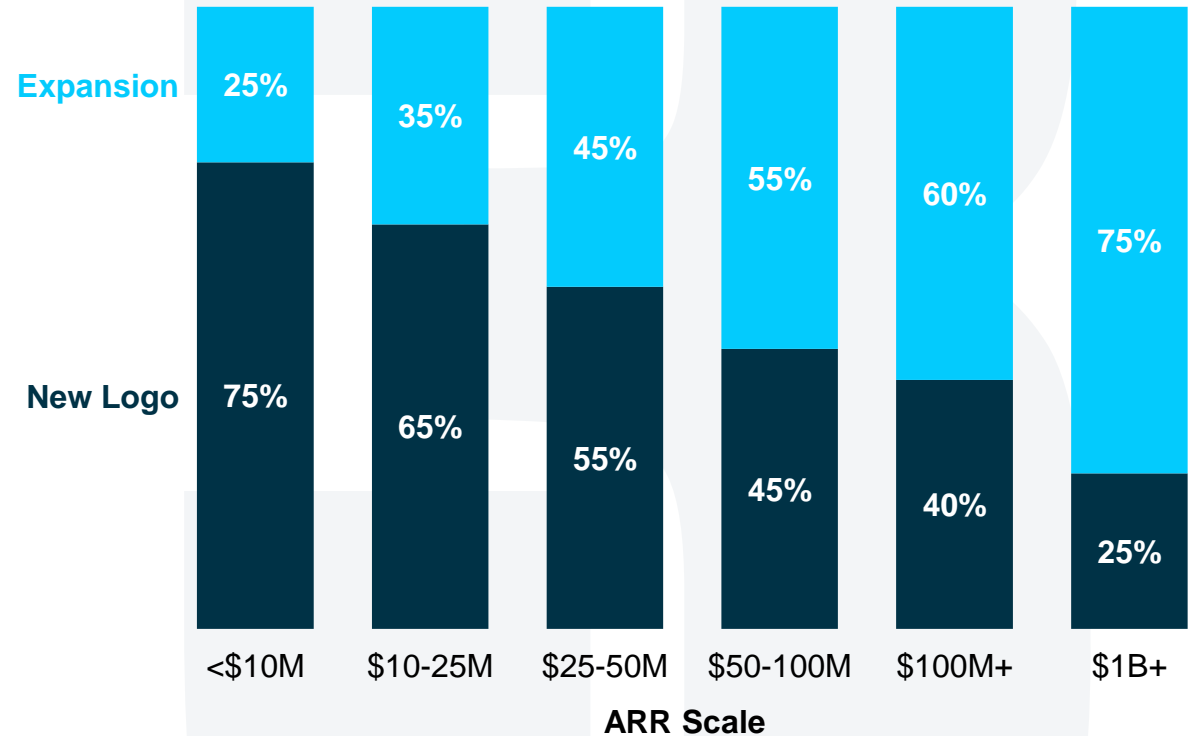
3 Overemphasize logo velocity to make up for lower ASPs in uncertain economic environments

Ways to Incentivize Logo Velocity

<p>1</p> <p>Logo-Based Quota</p>	<p>Quotas based on the number of new logos closed during a specific period (vs. the \$ ARR closed).</p> <p><i>Note: it's important to include guardrails around the minimum acceptable annual contract value (ACV) for each customer profile (i.e., enterprise, mid-market, SMB, etc.)</i></p>
<p>2</p> <p>Quota Retirement Gates</p>	<p>Sales rep quota is based on the \$ ARR closed, but in order to retire quota, the sales rep must close a minimum number of new logos.</p>
<p>3</p> <p>Bonus Incentives</p>	<p>Involves offering extra compensation for logos closed.</p> <p><i>This can be delivered on an individual basis (i.e., each rep is paid for every new logo that they close) or a group-wide basis (i.e., the sales team is given a bonus based on an aggregate new logo target).</i></p>

Gross New ARR Distribution

Avg. % of Gross New ARR by Type & ARR Scale



Expansion cycles are not durable without sufficient new logo volume.

4 AI is upending the S&M workflow...

	Lead Prospecting	Engagement	Close / Forecast	Retain & Expand
Incumbent Tool Stack	dun & bradstreet LinkedIn	salesforce ORACLE	Excel Google Sheets	Gainsight ¹
Incumbent Workflow	<ul style="list-style-type: none"> SDR : AE ratio is 1:2 Expensive marketing program spend to drive top-of-funnel leads 	<ul style="list-style-type: none"> \$300K AE OTE 9 mo. + ramp time Erratic attainment 	<ul style="list-style-type: none"> Guesswork to forecast and estimate pipeline conversion 	<ul style="list-style-type: none"> CSM : paying customer ratio is 1:10-25 CSM hires scale linearly with customer growth
AI Innovators	HIGHSPOT HubSpot Apollo.io zoominfo	GONG ¹ Salesloft Outreach HubSpot	GONG ¹ Clari	Vitality Catalyst
Impact	<ul style="list-style-type: none"> SDR : AE ratio expands to 1:3 / 1:4 Marketing program spend is reduced through more targeted leads and greater automation 	<ul style="list-style-type: none"> 6 mo. ramp time AI-driven intelligence and decision-augmentation for predictable attainment Training / knowledge transfer 	<ul style="list-style-type: none"> Data-driven approach drives greater accuracy when forecasting revenue Companies can use leading pipeline signals to course correct in real-time 	<ul style="list-style-type: none"> CSM : paying customer ratio expands to 1:50+ w/ AI-driven automation Personalized approach to deliver better customer experiences

AI is augmenting traditional GTM playbooks by driving higher conversion across the funnel and allowing AEs/strategic sellers to own more of the workflow.

5 ...With the potential to drive material headcount savings

	Status Quo		Future w/ AI Automation	
	Headcount	AE:[x] ratio	Headcount	AE:[x] ratio
AEs	30		30	
SDRs	15	2:1	10	3:1
SEs	20	3:2	10	3:1
CSMs	15	2:1	10	3:1
Marketing	30	1:1	15	2:1
Total	110		75	

~30%
S&M headcount savings from AI-powered automation

At 30% to 40% of revenue, sales and marketing is one of the highest cost centers for companies. AI-driven automation has the power to drive meaningful efficiencies.








6 Building and scaling the right sales team

	Seed	Early-Stage	Mid-Stage	Late-Stage
GTM goal	Find product market fit	Establish repeatability	Scale growth	Maintain growth at scale, and prove efficiency / durability
Mandate	Understand the use case / pain point, ICP, buyer and budget	Build / implement sales playbook and a repeatable sales process	Scale the sales playbook and process	Manage all revenue generating activities
Success metric	Initial customers	Consistent new customer lands	Accelerating new customer lands	Profitable unit economics
Sales leader	CEO / Founder <i>(product knowledge / vision)</i>	Head of Sales <i>(player / coach)</i>	VP of Sales <i>(team builder / manager)</i>	Chief Revenue Officer <i>(strategic, higher-level leadership)</i>
Supporting team	100% founder-led	2+ AEs / SDRs reporting to head of Sales or CEO	Scale headcount to match sales capacity and growth + onboard sales managers to coach reps	Manage capacity with growth while driving specialization (seller focus, territories, etc.)
SDR to AE ratio	N/A	1:3	1:3	1:3
Quota	N/A	Logo-based quota to incentivize velocity	ARR-based quota	ARR-based quota
Sales team coverage	No specialization – 100% coverage	No specialization – 100% coverage	Coverage split by geo, account, product, etc.	Coverage split by geo, account, product, etc.

Sales organizations must evolve alongside company growth.

7 Measure R&D and align on the right metrics

Key Engineering Performance / Productivity Benchmarks

	ELITE	STRONG	FAIR
 SERVICE UPTIME Measures system, service, solution or infrastructure reliability.	Five 9s	Four 9s	Three 9s
 TOTAL INCIDENTS & INCIDENT SEVERITY Measures frequency (weekly, quarterly, etc.) and severity (i.e., Sev-1, Sev-2, etc.).	< 10 Per month	10 – 30 Per month	30+ Per month
 CYCLE TIME Time from code to 'production'. Shorter cycles correlates to small PR sizes.	< 2 Days	2 – 4 Days	> 4 Days
 PICKUP TIME Measures the time a pull requests waits to be reviewed.	< 1 Hours	1-3 Hours	3+ Hours
 REVIEW & DEPLOY TIME Time taken to complete a code review and merge code. Low review time represents a healthy / automated review process.	< 1 Hours	1-5 Hours	5+ Hours
 DEPLOY FREQUENCY Measures how often code is released. Elite deploy frequency represents a stable and healthy continuous delivery pipeline.	Daily +	> 1 / Week	< 1 / Week
 ACCEPTANCE RATE Measures the percentage of code merged and released to code committed.	> 80%	60%	< 50%

Commentary:

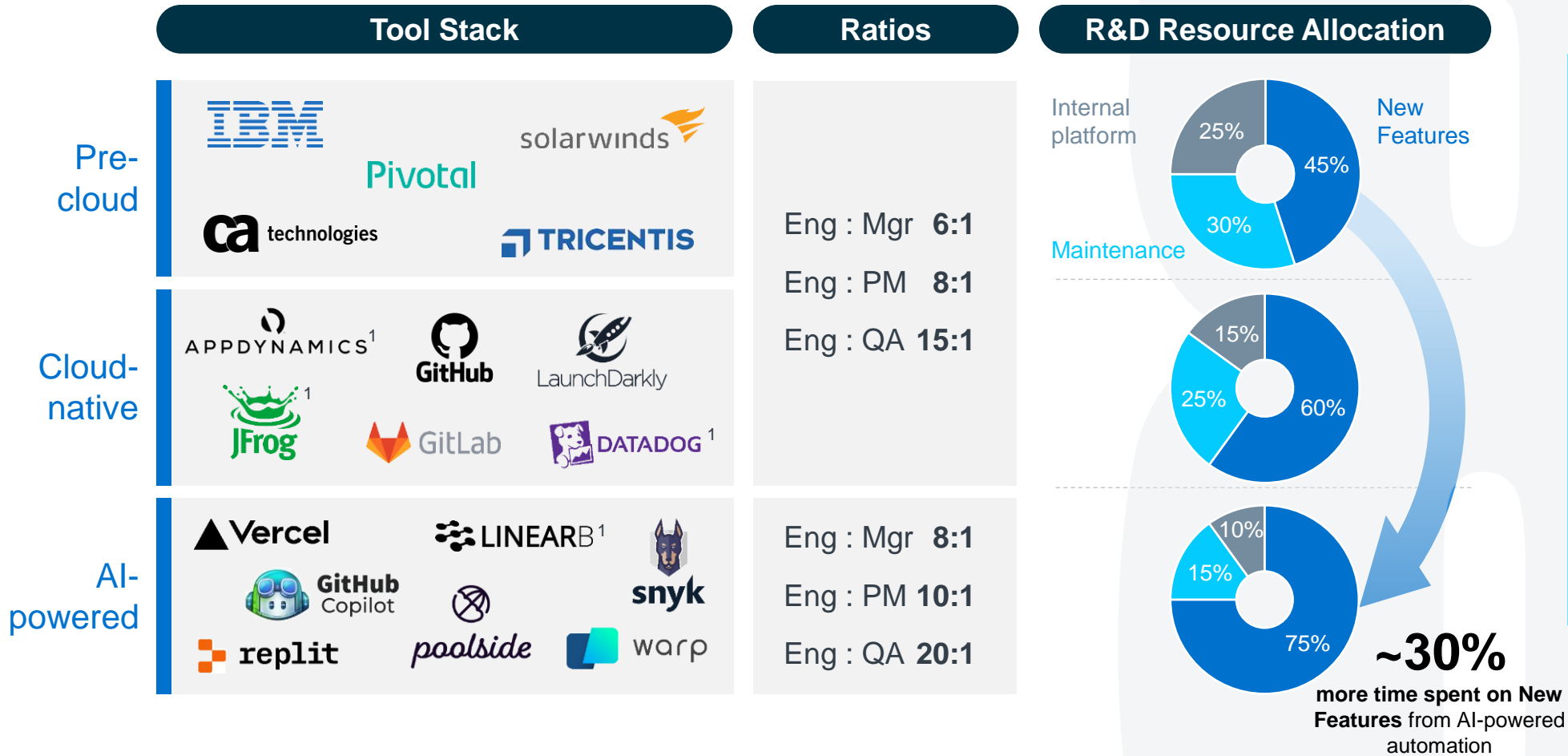
Engineering performance and productivity benchmarks are meant to introduce visibility and predictability across development teams, just as operating and S&M performance is measured.

Best practices:

- Organization size matters so adapt metrics accordingly.
- Start with objective metrics such as service uptime, incidents, deploy frequency.
- Build a muscle of reporting and improving on metrics over time.

At 20%+ of revenue, R&D is typically the second largest OpEx line item but is rarely measured. Leverage efficiency metrics to maintain a healthy R&D org.

8 Gen AI is augmenting how R&D resources are spent



Battery's R&D Resource Allocation Framework:

New Features: Engineering time and resources on new products, additional features or sub-features, customer/partner requests and integrations.

Maintenance: Engineering time and resources on improved quality, reliability, stability, security and performance.

Internal Platforms: Engineering time and resources dedicated to improving productivity, automation, testing, code refactoring, migrations and upgrades.

Engineering teams are a collection of investments in people, time and tools. AI is augmenting the R&D resource allocation framework by enabling teams to spend more time on developing new features.

9 AI is upending the G&A workflow...

	Legal	Recruiting & HR	Finance & Accounting	IT
Incumbent Tool Stack	LexisNexis	Taleo, LinkedIn	SAP, Oracle, Anaplan	zendesk
Incumbent Workflow	<ul style="list-style-type: none"> Expensive law firm Manual / repetitive work Bloated internal team 	<ul style="list-style-type: none"> Expensive talent agency Manual lead qualification Repetitive data capture 	<ul style="list-style-type: none"> Manual data entry Single-player workflow Repetitive ad hoc analysis 	<ul style="list-style-type: none"> Rules-based engine Physical IT desk Human-powered
AI Innovators	casetext, Harvey, ontra ¹	RIPPLING, bob ¹ , workable, Metaview	AUDITBOARD ¹ , bill, INTUIT, cube ¹	servicenow, Moveworks
Impact	<ul style="list-style-type: none"> Outcome-based deliverables Automated boilerplate tasks Increase efficiency and better customer experience 	<ul style="list-style-type: none"> Automated candidate sourcing and qualification Less reliance on external agencies 	<ul style="list-style-type: none"> Democratization of analytics Greater forecasting accuracy Collaborative workflow 	<ul style="list-style-type: none"> Automated ticket and response Higher deflection rates for IT incidents Faster time to resolution

INTUIT "...live experts are more productive, **saving 160,000 hours per year with AI-driven features like those in TurboTax Live Full Service**, where intelligent document understanding automatically extracts and deciphers uploaded documents, nearly completely eliminating the need for data entry."

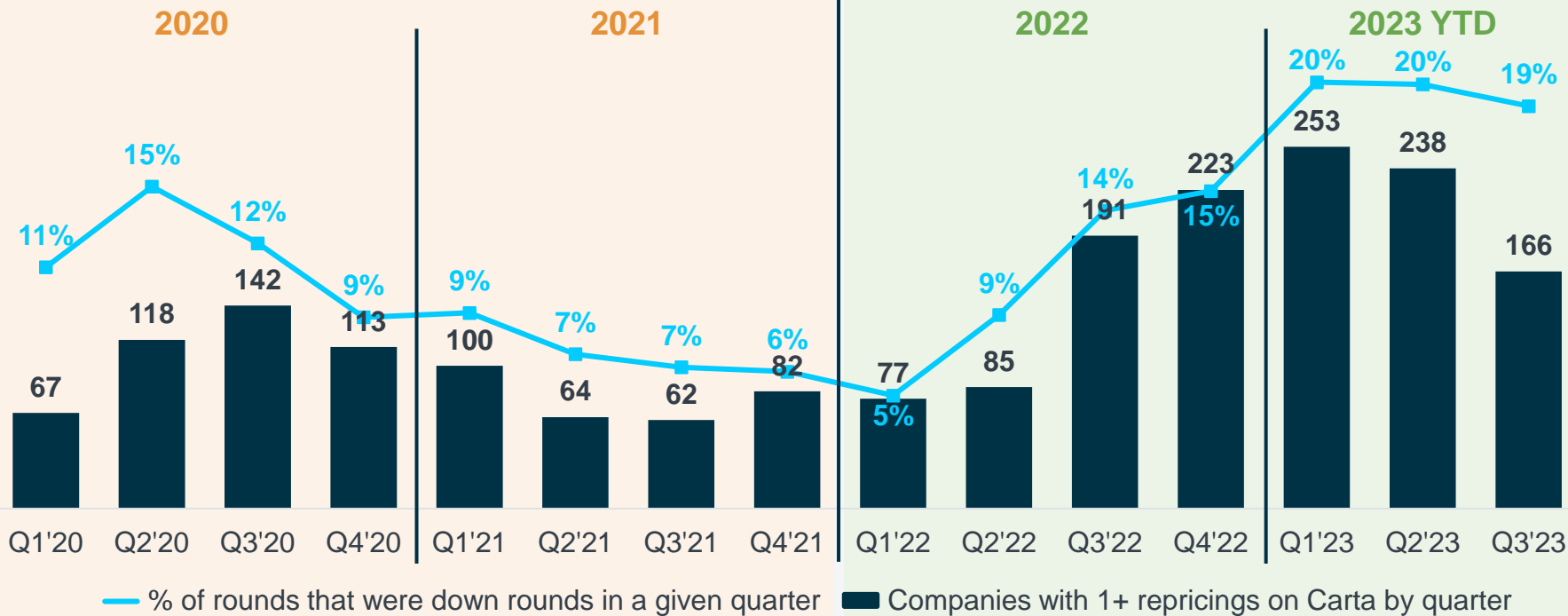
AI is transforming G&A functions from cost centers to value centers.

10 Valuation Resets are Catalyzing Stock Option Repricing

of Repriced Option Grants vs. % of Fundraising Rounds that were Down Rounds

Low interest rates drove higher valuations for fast-growing private companies, reducing the frequency of down rounds and option-grant repricing

Rising interest rates and intensifying macro pressures have compressed multiples. As valuations are reset, down rounds have become a more common occurrence, driving the need for startups to reprice options



Key Considerations

Who participates
All employees or limited to key employees / execs

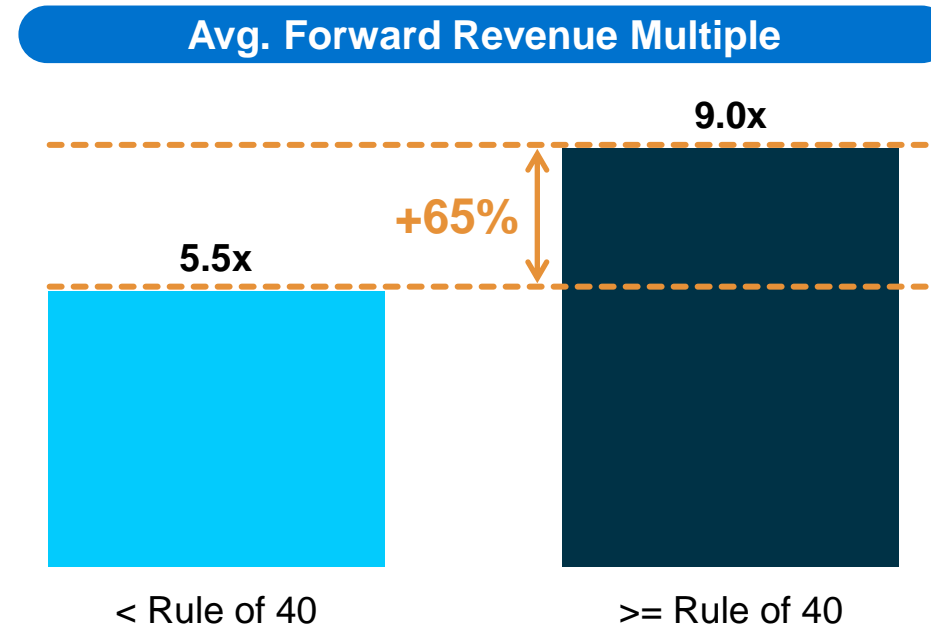
Which securities apply
Vested vs. unvested

How the options are repriced
Adjusting the strike price or issuing additional shares

As valuations reset, private companies should not be afraid of repricing existing employee stock options to retain top talent and realign incentives.

Wrapping it up – a window into the future

	Companies Today	\$ Δ* (Today vs. Future)	Future Companies w / AI Automation
Revenue	\$200M		\$200M
Y/Y Growth	30%		30%
Gross Margin	80%		80%
R&D % of Rev	25%	(-) ~20%	20%
S&M % of Rev	35%	(-) ~30%	25%
G&A % of Rev	15%	(-) ~20%	12%
Total OpEx	75%	(-) ~24%	57%
EBIT Margin	5%	(+) ~360%	23%
Rule of 40 Positive	×		✓
Enterprise Value	\$1.4B	(+) ~65%	\$2.3B



Assuming a valuation premium for greater than rule of 40 businesses, a ~24% reduction in OpEx spend powered by AI automation can result in a ~65% valuation premium

Market bounce back timing is uncertain, but you can increase value by increasing efficiency. The effect will be amplified when growth returns.

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Themes of Interest

Generative AI is automating repetitive tasks across every function

US Headcount Exposure to Generative AI by Job Category¹



Workflows Automated

Customer Facing



Sales (SDRs and AEs)

Automated outreach drafting and CRM ingestion based on call transcriptions and analysis



Legal

Legal document review, contract drafting and redlining for both litigators and in-house counsel



Content Creators and Designers

AI-powered image and video editing capabilities, including text-to-image generation

Customer Facing



HR and Learning & Development

AI-generated avatars to convert curriculum text into full fledged videos for employee education



Research Analysts

Enterprise search platforms and internal knowledge management to streamline access to information

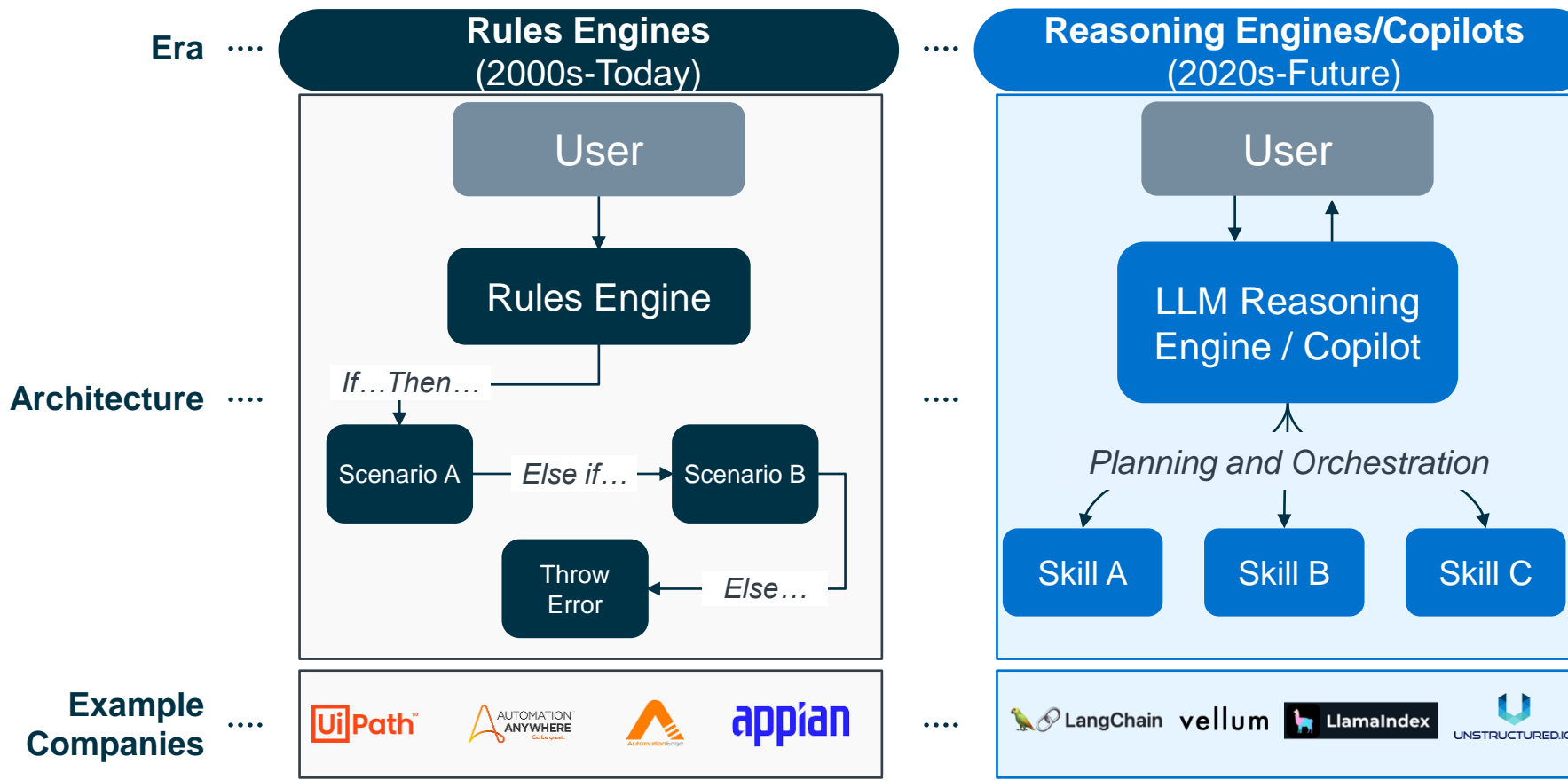


Software Development

AI-powered code generation, review and testing to streamline more boilerplate code and tasks

Generative AI's influence has continued to expand and will influence how businesses think about both their customer and internal-facing workflows.

AI Copilots are proliferating across critical market segments



Coding Copilots

Legal Copilots

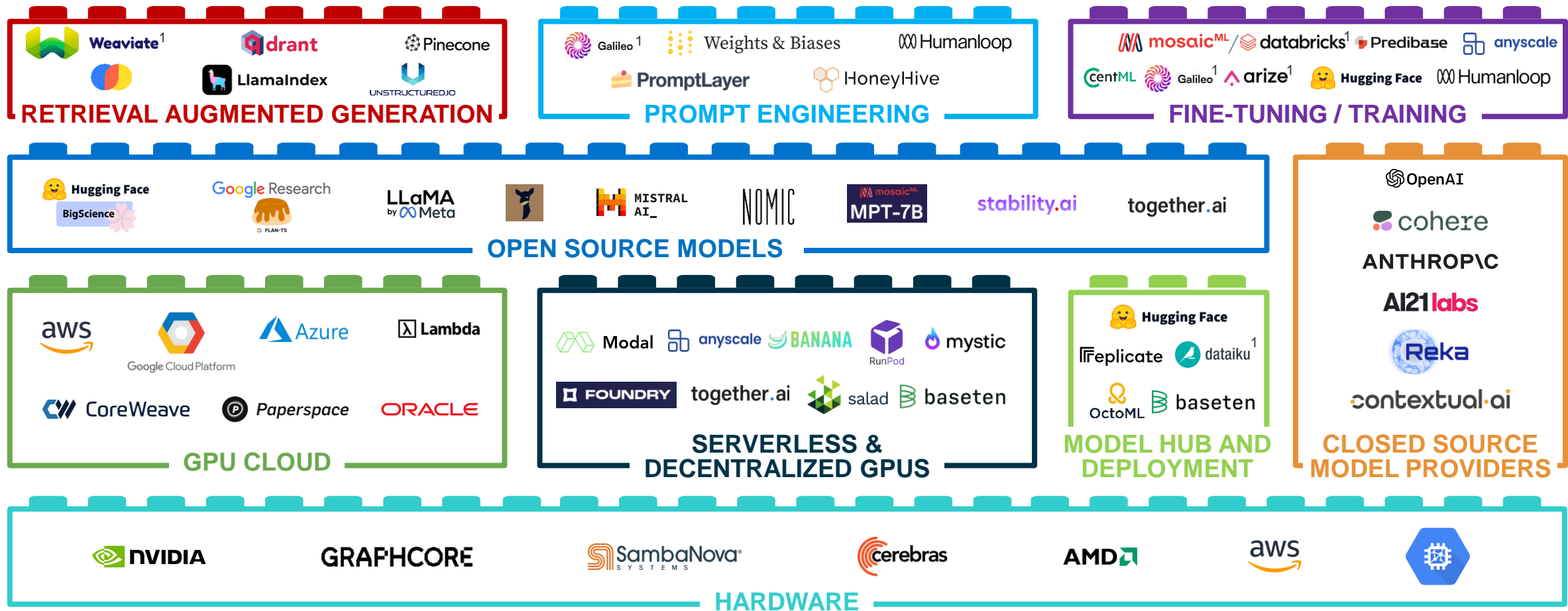
Sales and Marketing Copilots

Data Science Copilots

Financial Copilots

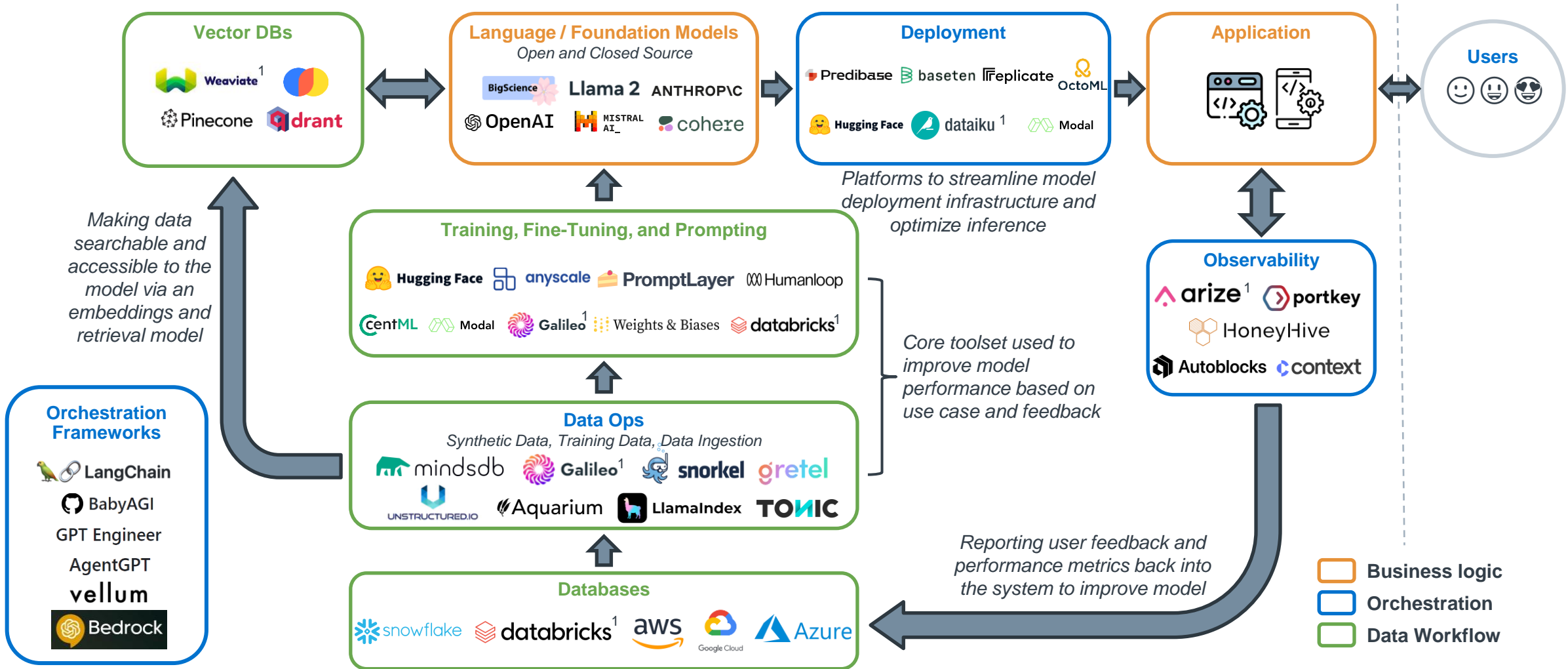
New wave of reasoning engines / copilots powered by LLMs are more flexible than previous rules engines, broadening their scope of work significantly.

“Choose your own adventure”: Every business will need a unique LLM infrastructure stack that fits its needs



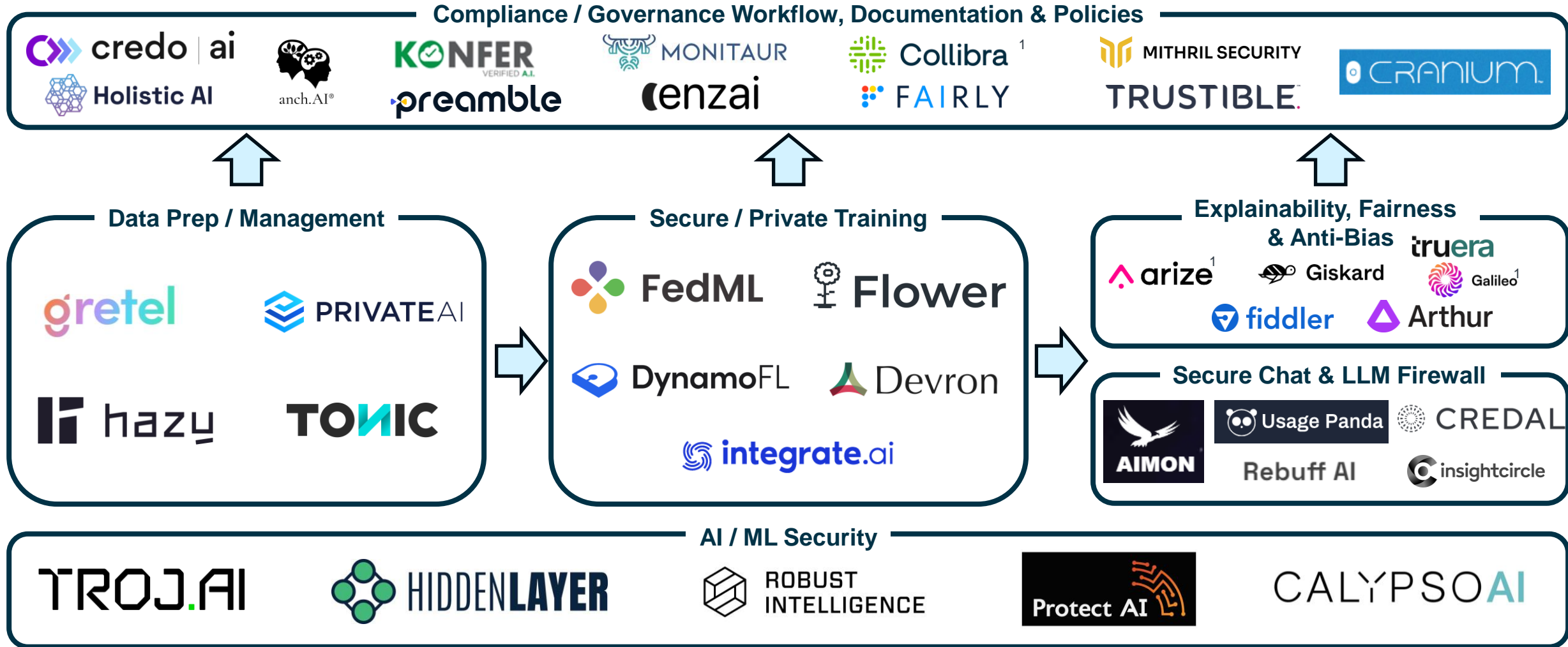
Companies must balance the required performance, cost and developer experience when constructing their LLM infrastructure stack.

Emerging software architecture for LLM apps shifts focus from code to orchestration



LLMs, the powerful engines under the hood of many AI-native companies, must have the right supporting infrastructure to become complete applications.

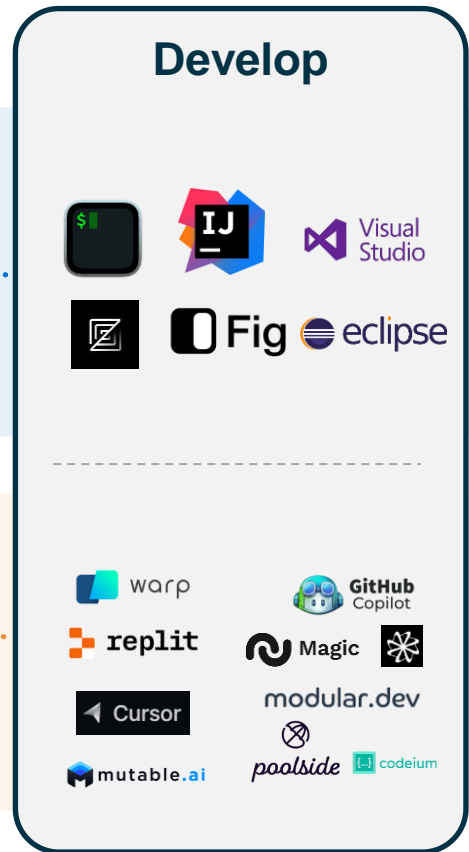
AI adoption necessitates new security and compliance tools



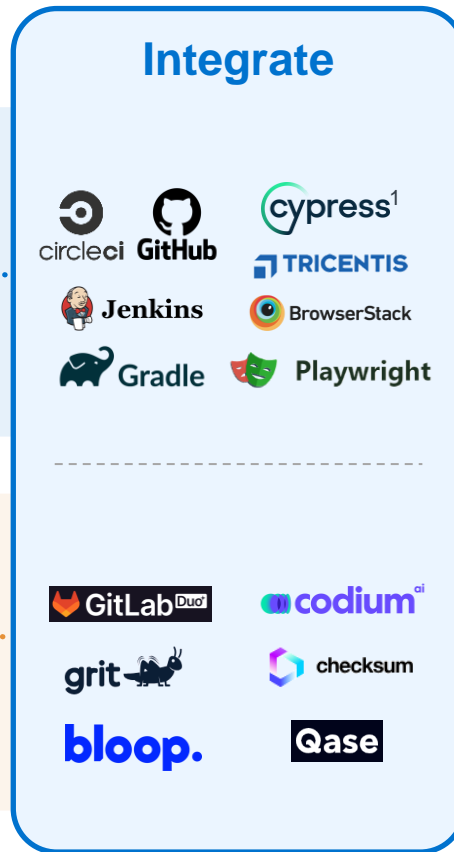
As AI expands the attack surface, companies require guardrails to ensure the safety, compliance and governance of AI.

AI is driving software development efficiency with a new emerging toolchain

Cloud-Native Software Development Toolchain



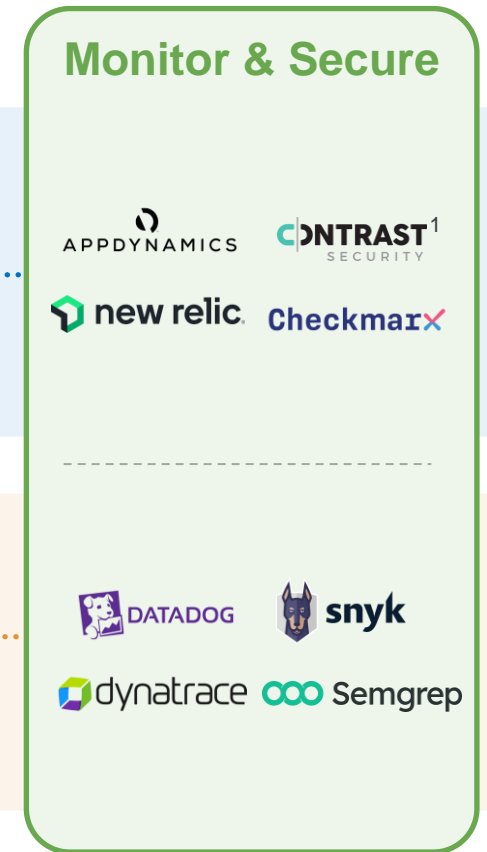
Integrate



Deploy

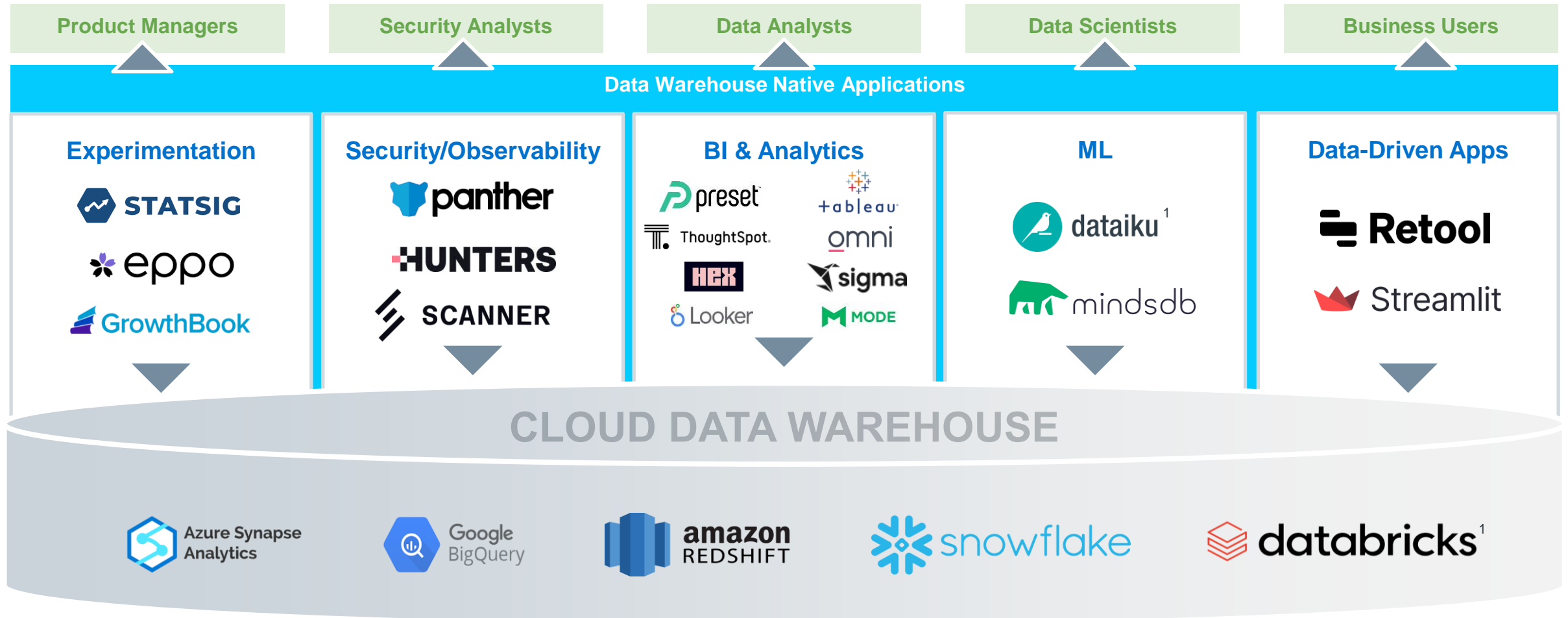


Monitor & Secure



New AI-powered tools are emerging across the software development lifecycle to automate and streamline manual work.

Mission-critical software platforms turbocharged by data lakes



Data-intensive applications are built directly on modern data lakes, bringing customers closer to the data.



Future of OpenCloud

The emerging set of AI and cloud-native companies is promising



Select Private Unicorns

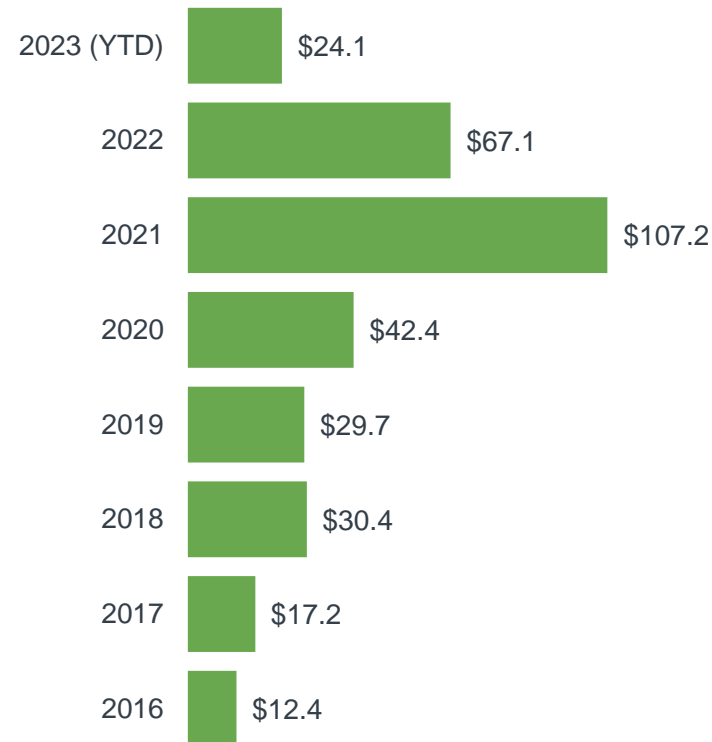
Last Disclosed Valuation

OpenAI	\$85.0		\$7.3
databricks ¹	\$43.5	GONG ¹	\$7.3
ANTHROPIC	\$20.0*	1Password	\$6.8
celonis	\$13.0	Grafana	\$6.0
Airtable	\$11.7	workato ¹	\$5.7
WIZ ⁺	\$10.3	Fivetran	\$5.6
LACEWORK	\$8.3	POSTMAN ¹	\$5.6
netskope	\$7.5	CockroachDB	\$5.4
snyk	\$7.4	Collibra ¹	\$5.3



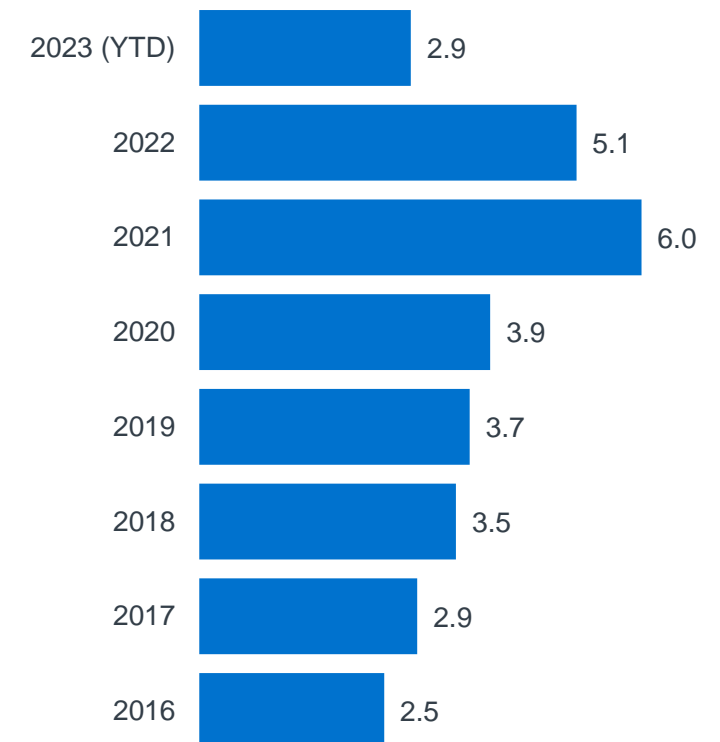
Financing Deal Value

\$ in Billions



Financing Deal Volume

Volume in Thousands



AI and cloud financings have continued to accelerate and there is a healthy backlog of private company unicorns gearing up for IPO.

Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies>

Source: Pitchbook data as of 11/7/2023. Select Private Unicorns are private companies that are enterprise infrastructure-focused with valuations of \$5.0B or greater as of November 2023. *Anthropic valuation not disclosed but based on an Information article dated 10/4/23.

Cloud-native companies continue to grow at healthy rates at scale

Aggregate Traction

IPO

\$5.3B

Current

\$44.1B

CY '24E

\$54.0B

8.3x

1.2x

Run-Rate Revenue (\$M)

Run-Rate Revenue (\$M)

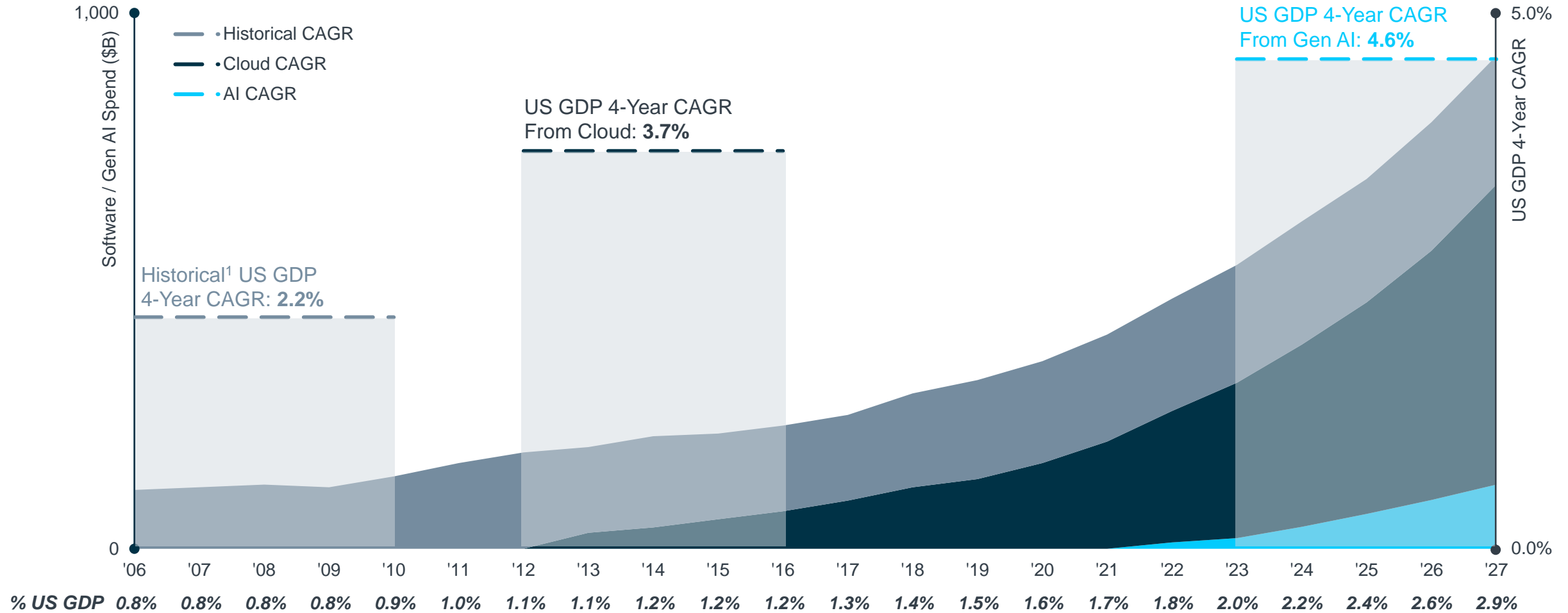
	IPO	Current	CY '24E	IPO to CY '24E CAGR
2021 HashiCorp	329	573	682	28%
2021 GitLab	233	558	713	42%
2021 SentinelOne*	150	598	799	61%
2021 CONFLUENT ¹	308	757	987	39%
2021 UiPath™	832	1,149	1,517	18%
2020 JFrog ¹	146	337	422	28%
2020 snowflake	533	2,696	3,603	57%
2019 CLOUDFLARE	270	1,234	1,670	42%
2018 CROWDSTRIKE	384	2,927	3,906	52%

	IPO	Current	CY '24E	IPO to CY '24E CAGR
2019 elastic	227	1,175	1,411	35%
2019 DATADOG ¹	333	2,038	2,529	47%
2018 zscaler™	180	1,820	2,310	46%
2017 mongoDB.	142	1,695	1,959	44%
2017 okta	195	2,224	2,575	40%
2016 twilio	237	4,151	4,439	41%
2015 ATLISSIAN	385	3,756	4,505	31%
2012 paloalto® NETWORKS	263	7,813	8,918	33%
2012 servicenow	190	8,600	10,858	38%

○ Date of IPO

Cloud-native companies have 10x'ed revenue since IPO while maintaining an average growth rate of 40%.

Generative AI is the second wave of software-powered GDP acceleration



Spending on generative AI solutions is expected to reach \$120B+ by 2027, a CAGR of ~73%, spurring a second era of GDP acceleration.

We're still in the early innings for OpenCloud



The Battery team



Dharmesh Thakker
dharmesh@battery.com



Danel Dayan
ddayan@battery.com



Jason Mendel
jmendel@battery.com



Patrick Hsu
phsu@battery.com



Sudhee Chilappagari
sudhee@battery.com



Payal Modi
pmodi@battery.com



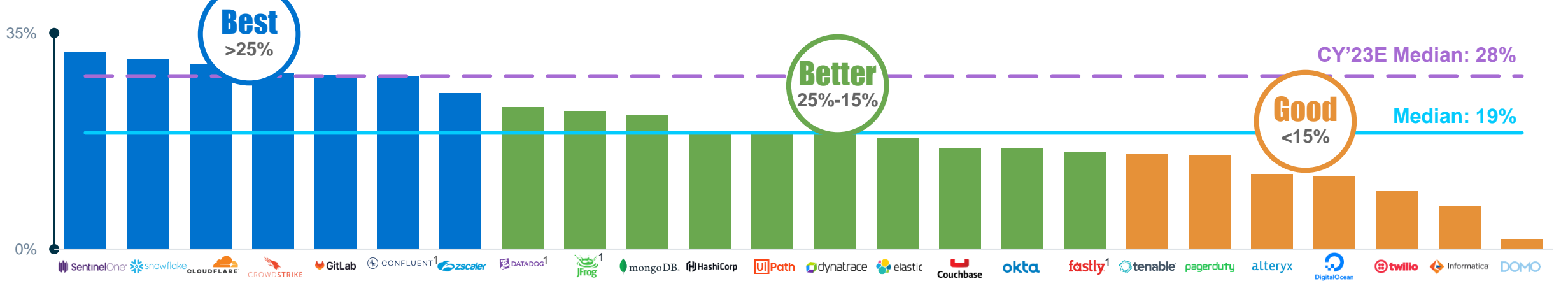
Appendix: Building a Lasting Public Company: Focus on KPIs that Matter

EV / revenue / growth levels the playing field

CY'24E EV / Rev / Growth



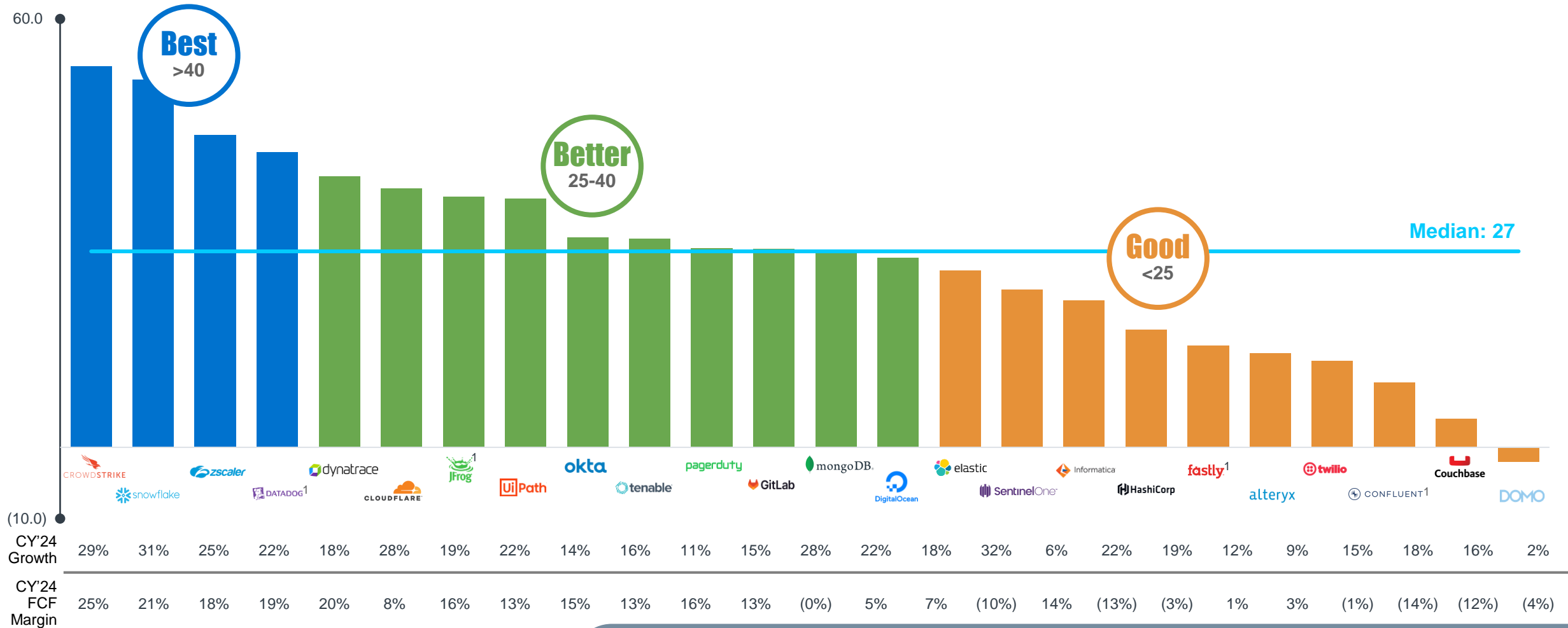
CY'24E Rev Growth



Adjusting the revenue multiple for growth provides insight into the relative value. However, analysts continue to underestimate the growth potential of cloud-infrastructure businesses.

Source: CapIQ. Market data as of 11/7/23 and represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24
 Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>

Rule of 40 measures efficiency



As software businesses mature and growth naturally slows, improving profit margins is integral to driving free cashflow generation and sustaining the Rule of 40 over time.

Source: CapIQ. Market data as of 11/7/23 and represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24.

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Rule of 40 defined as CY24E revenue growth + CY24E FCF margin based on consensus estimates.

Last twelve months revenue growth at IPO

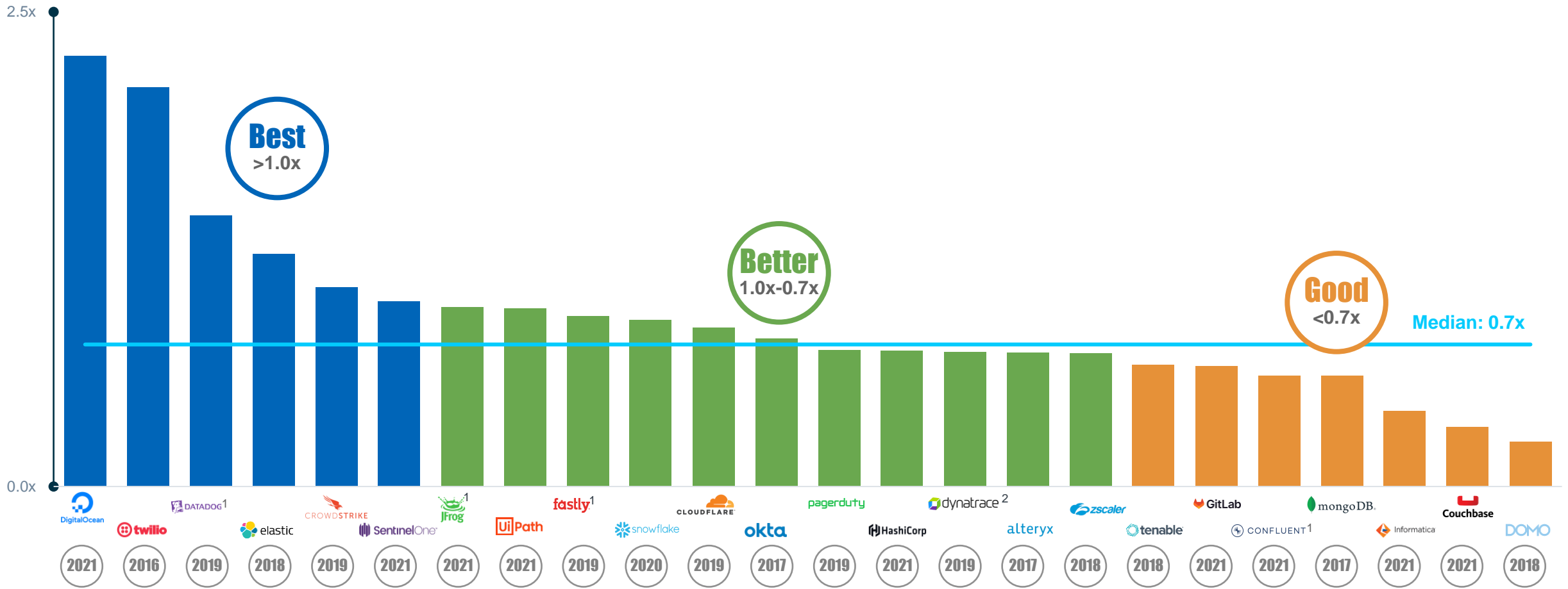


○ Date of IPO

Cloud-infrastructure markets are large and growing. Companies attached to these mega trends are experiencing the benefits of these tailwinds.

Source: CapIQ, Company Filings. Represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24
 Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>

Average magic number over the last twelve months at IPO



Product-led growth and bottoms-up are enabling companies to be more efficient in customer acquisition.

Source: CapIQ, Company Filings. Represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24

Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>

² Dynatrace excludes amortization / depreciation of acquired assets and restructuring costs. Magic number calculated as ((Q(t) - Q(t-1)) subscription revenue *4)/S&M Q(t-1). ARR used instead of subscription revenue if disclosed.

○ Date of IPO

Dollar-based net retention at IPO



○ Date of IPO

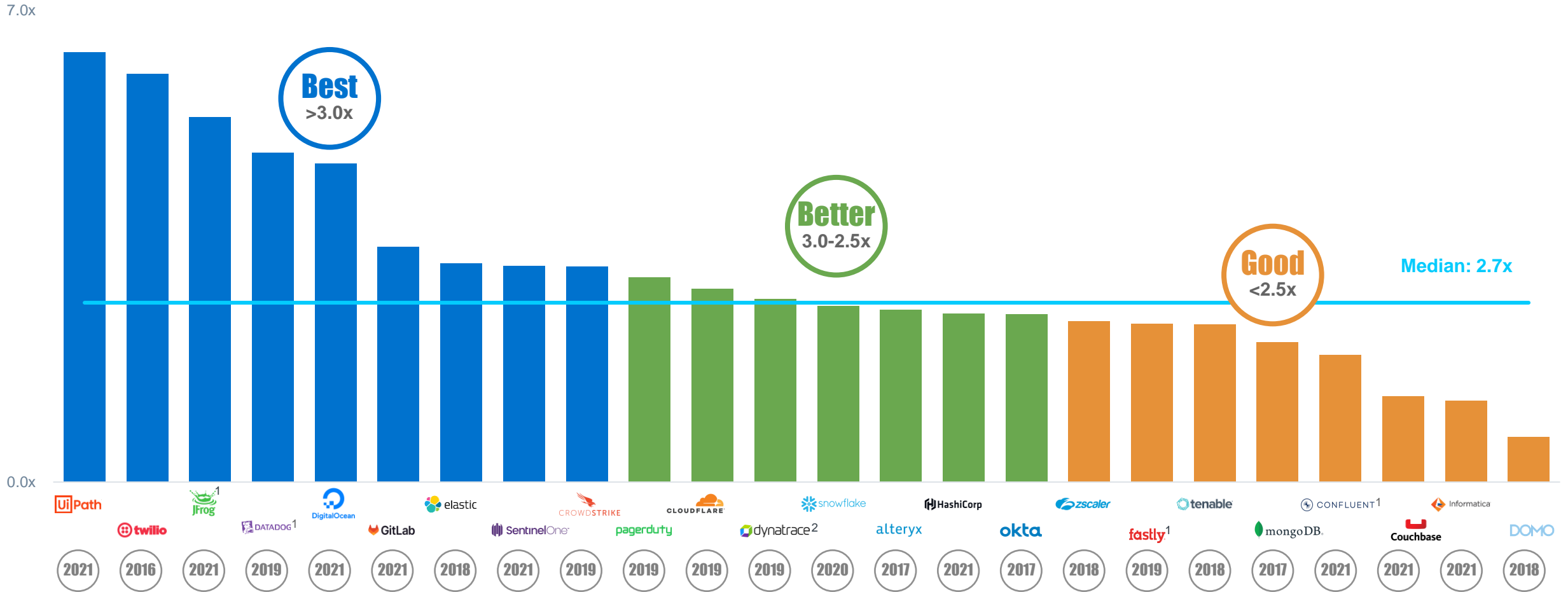
Bottoms-up and transaction-based revenue streams have far more consistency and expansion potential than we all anticipated.

Source: CapIQ, Company Filings. Represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24

Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>

Dollar-based net retention at IPO is defined on a per company basis, and numbers shown are those disclosed by the company, but generally measure propensity of customer relationships or cohort revenue expansion potential over a 12-month period

LTV:CAC Ratio at IPO



Efficient customer acquisition and focusing on enterprise-grade customers results in higher expansion potential.

Source: CapIQ, Company Filings. Represents the subset of cloud infrastructure companies that have IPO'd since 2016 and excludes companies that have since been acquired or have more than 10% of revenues as services (e.g., C3 AI, Sumo Logic, Talend), N=24

Note: ¹ Denotes a past or current Battery company. For a full list of all Battery investments, please visit: <https://www.battery.com/list-of-all-companies/>

² Dynatrace excludes amortization / depreciation of acquired assets and restructuring costs. LTV calculated as GAAP subscription gross margin / (gross churn (est.) + 11% discount rate). CAC calculated as LTM GAAP S&M exp. / (Qo subscription revenue)⁴ - (Q-4 subscription revenue)⁴. ARR used instead of subscription revenue if disclosed.